Current Action articles:

- Adobe - Convert to Shared License
- [https://confluence.med.wisc.edu/display/SIKB/Telework+Remote+Tools+for+Staff](https://confluence.med.wisc.edu/display/SIKB/Telework+Remote+Tools+for+Staff)

Remote Access Documents Windows and Mac:

- Telework Remote Tools for Staff
- Remote Desktop Information Message
- GlobalProtect VPN - Connecting on a Mac
- WiscVPN - Connecting with GlobalProtect from a Windows computer
- Accessing your SMPH Windows desktop when you are away from the office from Windows
- Accessing your SMPH Windows desktop when you are away from the office from a Mac
- Accessing your SMPH Mac desktop when you are away from the office from a PC or Mac
- Tools to Access Campus Resources Remotely [https://kb.wisc.edu/10038](https://kb.wisc.edu/10038)
- How to Stay Safe Online While Accessing Campus Remotely [https://kb.wisc.edu/internal/page.php?id=98331](https://kb.wisc.edu/internal/page.php?id=98331)
- DOIT instructions for WiscVPN [https://kb.wisc.edu/91915](https://kb.wisc.edu/91915)
- How to request a static vpn (Only required for special circumstances) [https://kb.wisc.edu/72998](https://kb.wisc.edu/72998)

Recently updated articles

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  Jun 11, 2021 • created by George LaLuzerne
- Finance -- Graduate Consortium Expenses
  Jun 11, 2021 • created by Melissa Chan
- Finance -- Graduate Consortium Project Balances
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- Temporary Administrator Website Privileges
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- SMPH Qlik Sense Resources for Developers
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  May 04, 2021 • updated by Jeff Korab • view change
- Network Firewall for new vlans
  Apr 20, 2021 • updated by Dave Munz • view change
- Outlook Desktop (Windows) - Disable Downloading Folders
  Apr 16, 2021 • updated by Adrian Gay • view change
- Accessing your SMPH Network Drives when you are away from the office from a Mac (LABS)
  Apr 16, 2021 • updated by John Galli • view change
- Accessing your SMPH Network Drives when you are away from the office from a PC (LABS)
  Apr 16, 2021 • updated by John Galli • view change
- SMPH Qlik Sense FAQs
  Apr 14, 2021 • updated by George LaLuzerne • view change
Frequently used pages

- Academic Technology Support
- QlikSense Data Analytics Platform
- Recommended Equipment for Staff Purchase

Need more help?

- [it.med.wisc.edu](http://it.med.wisc.edu) has additional information and links to specific support request forms
- or-
- Send an email to [support@med.wisc.edu](mailto:support@med.wisc.edu) to open a ticket

Other resources

- SMPH Employee Intranet
- DoIT Help Desk