Remote Access Documents Windows and Mac:

- Telework Remote Tools for Staff
- Remote Desktop Information Message
- GlobalProtect VPN - Connecting on a Mac
- WiscVPN - Connecting with GlobalProtect from a Windows computer
- Accessing your SMPH Windows desktop when you are away from the office from Windows
- Accessing your SMPH Windows desktop when you are away from the office from a Mac
- Accessing your SMPH Mac desktop when you are away from the office from a PC or Mac
- Tools to Access Campus Resources Remotely https://kb.wisc.edu/10038
- How to Stay Safe Online While Accessing Campus Remotely https://kb.wisc.edu/internal/page.php?id=98331
- DOIT instructions for WiscVPN https://kb.wisc.edu/91915
- How to request a static vpn (Only required for special circumstances) https://kb.wisc.edu/72998
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<th>Frequently used pages</th>
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| • Academic Technology Support | • [it.med.wisc.edu](http://it.med.wisc.edu) has additional information and links to specific support request forms  
                                | • Send an email to [support@med.wisc.edu](mailto:support@med.wisc.edu) to open a ticket | • SMPH Employee Intranet             |
| • QlikSense Data Analytics Platform |                                                                                 | • DoIT Help Desk                     |
| • Recommended Equipment for Staff Purchase |                                                                                 |                                     |

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