

Connecting to SMPH VPN for Students

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Before beginning the configuration steps below, please verify that the **Global Protect VPN Client software** is installed on your computer. See links to the instructions below:

WiscVPN - Installing the Palo Alto GlobalProtect Client (WINDOWS)
<https://kb.wisc.edu/page.php?id=91915>

WiscVPN - Installing the Palo Alto GlobalProtect Client (MAC)
<https://kb.wisc.edu/page.php?id=73116>

Configure (add) the SMPH VPN portal address within GlobalProtect

NOTE: This portal address step only needs to be done one time. Once added, the Portal address should be remembered (*in a drop down menu*) for subsequent connections. Once you have performed the steps below, and have added the portal address

		WINDOWS - Screen Shots	MAC - Screen Shots
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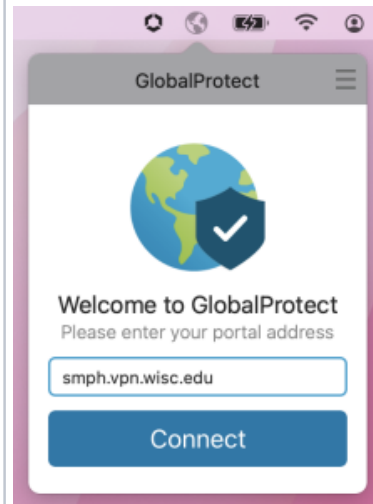
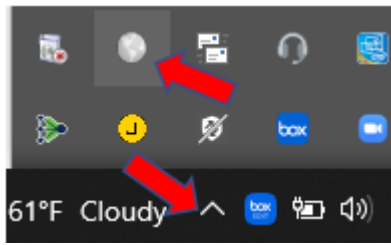
A

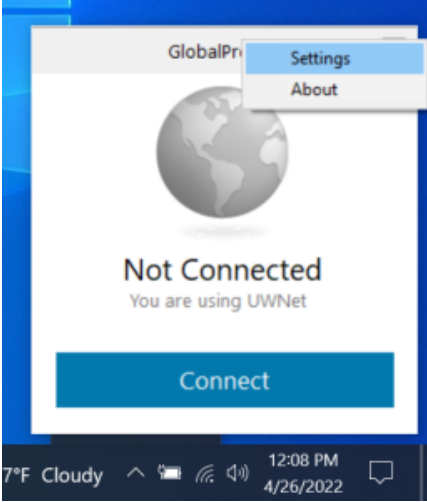
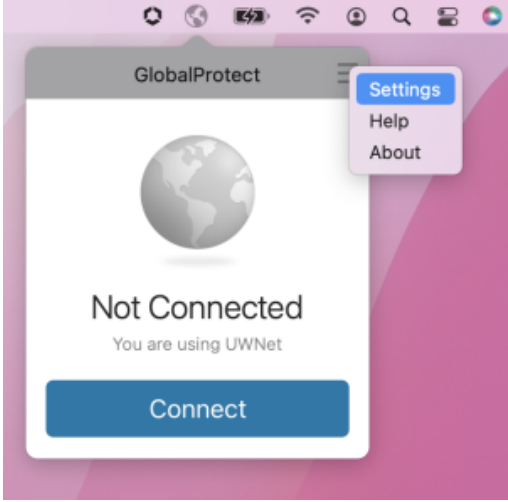
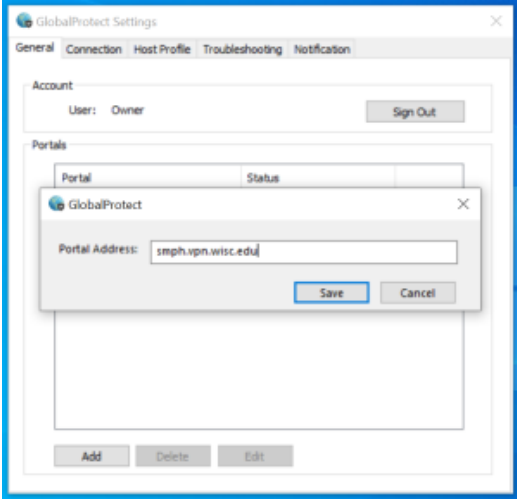
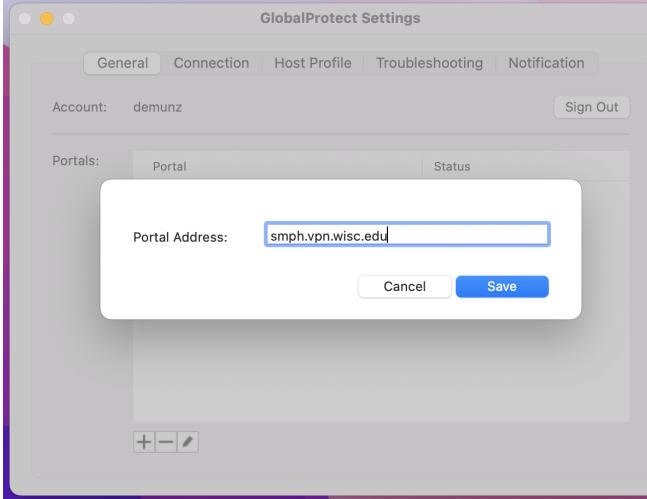
Open
GlobalProtect.

- WIND OWS - Click the *(up arrow)* icon in the System Tray of the taskbar and select the Global Protect icon,

or, see architect the Start Menu for Global Protect and do open it from there.

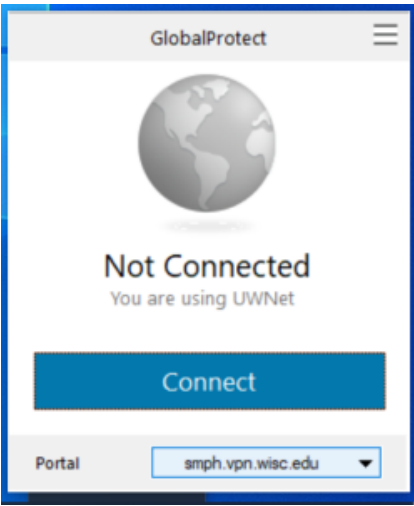
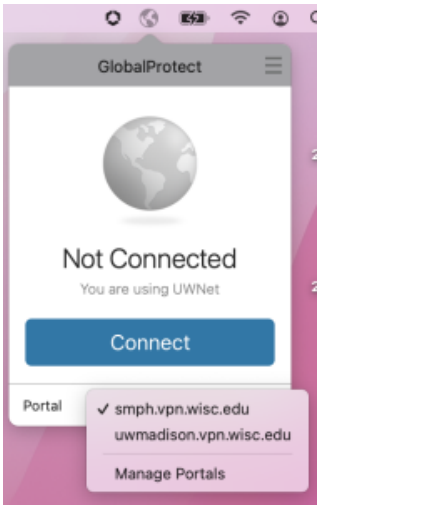
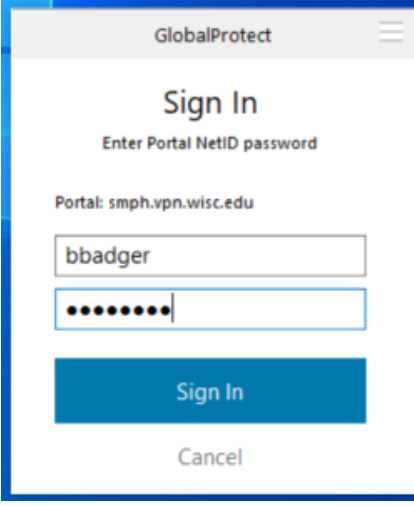
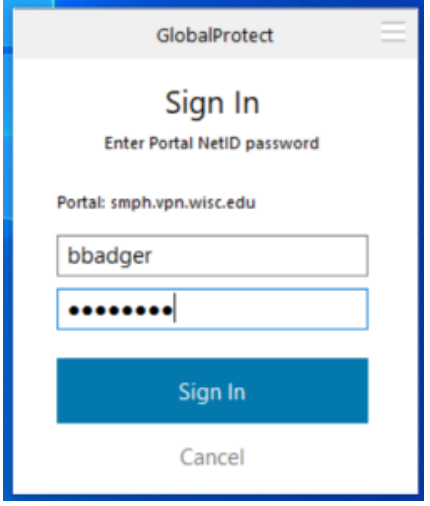
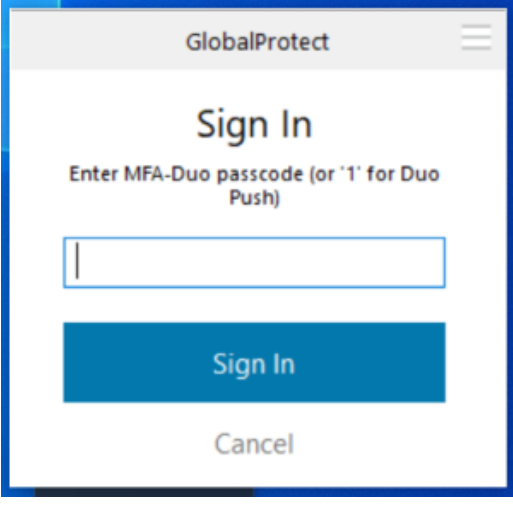
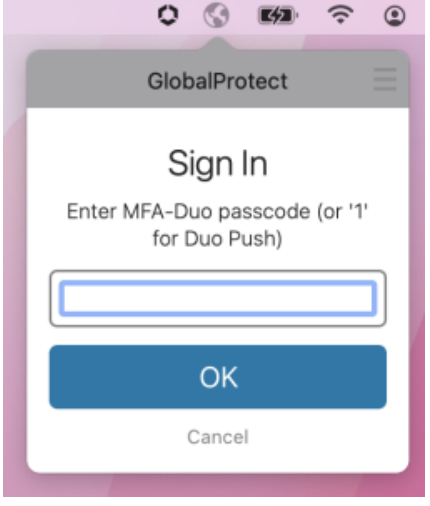
- MAC - Click the Global Protect icon (*top right*) of the Apple Menu bar.

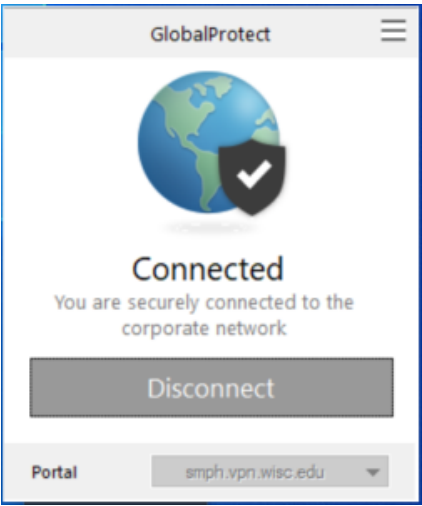
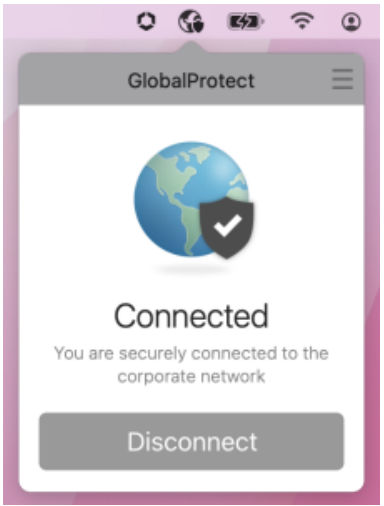


B	At the top right of the GlobalProtect window, click on the three bars to open Settings.		
C	▪ In the Portal Address section, click the Add button. ▪ Enter smph.vpn.wisc.edu for the Portal Address: ▪ Click Save, then close out the window.		

1. Connecting to SMPH VPN portal

A	Open GlobalProtect. • WINDOWS - Click the (<i>up arrow</i>) icon in the System Tray of the taskbar and select the GlobalProtect icon, ◦ or, search the StartMenu for GlobalProtect and open it from there. • MAC - Click the GlobalProtect icon (<i>top right</i>) of the Apple Menu bar.	
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B	Verify the smph.vpn.wisc.edu Portal is selected and click Connect NOTE: if only one portal is configured, then the portal down arrow option does not show.	 The screenshot shows the GlobalProtect application window on a desktop. It displays a globe icon, the text 'Not Connected' and 'You are using UWNet'. A large blue 'Connect' button is centered. At the bottom, there is a 'Portal' dropdown menu with 'smph.vpn.wisc.edu' selected.	 The screenshot shows the GlobalProtect application on a mobile device. It displays a globe icon, the text 'Not Connected' and 'You are using UWNet'. A blue 'Connect' button is centered. Below it, a 'Portal' dropdown menu is open, showing two options: 'smph.vpn.wisc.edu' (checked) and 'uwmadison.vpn.wisc.edu'. A 'Manage Portals' link is at the bottom of the dropdown.
C	Enter your NetID username and password, then click the Sign In button.	 The screenshot shows the GlobalProtect application window on a desktop. It displays the text 'Sign In' and 'Enter Portal NetID password'. The 'Portal' is set to 'smph.vpn.wisc.edu'. There are two input fields: the first contains the username 'bbadger', and the second contains a masked password (dots). A blue 'Sign In' button is centered, and a 'Cancel' link is at the bottom.	 The screenshot shows the GlobalProtect application on a mobile device. It displays the text 'Sign In' and 'Enter Portal NetID password'. The 'Portal' is set to 'smph.vpn.wisc.edu'. There are two input fields: the first contains the username 'bbadger', and the second contains a masked password (dots). A blue 'Sign In' button is centered, and a 'Cancel' link is at the bottom.
D	Enter '1' to send a Duo Push to device, or enter a MFA-DUO passcode generated from your device app.	 The screenshot shows the GlobalProtect application window on a desktop. It displays the text 'Sign In' and 'Enter MFA-Duo passcode (or '1' for Duo Push)'. There is a single input field for the passcode. A blue 'Sign In' button is centered, and a 'Cancel' link is at the bottom.	 The screenshot shows the GlobalProtect application on a mobile device. It displays the text 'Sign In' and 'Enter MFA-Duo passcode (or '1' for Duo Push)'. There is a single input field for the passcode. A blue 'OK' button is centered, and a 'Cancel' link is at the bottom.

E	GlobalProtect VPN should indicate that it is now Connected to the VPN portal.	 The image shows the GlobalProtect desktop application window. The title bar is light gray with the text 'GlobalProtect' and a hamburger menu icon. The main content area has a white background. At the top center is a logo consisting of a blue and green globe with a black shield containing a white checkmark. Below the logo, the word 'Connected' is displayed in a large, bold, black font. Underneath, the text 'You are securely connected to the corporate network' is shown in a smaller, gray font. A large, gray rectangular button with the text 'Disconnect' is centered below the text. At the bottom of the window, there is a light gray bar. On the left side of this bar is the word 'Portal' in bold. To its right is a dropdown menu showing 'smph.vpn.wisc.edu' with a small downward arrow.	 The image shows the GlobalProtect mobile application interface. The top status bar is pink and contains icons for a refresh button, a globe, a battery level indicator, a Wi-Fi signal icon, and a user profile icon. Below this is a gray header bar with the text 'GlobalProtect' and a hamburger menu icon. The main content area has a white background. It features the same globe and shield logo as the desktop version. Below the logo, the word 'Connected' is displayed in a large, bold, black font. Underneath, the text 'You are securely connected to the corporate network' is shown in a smaller, gray font. A large, gray rectangular button with the text 'Disconnect' is centered at the bottom of the main content area.
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