

Connecting to SMPH VPN for Students

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Before beginning the configuration steps below, please verify that the **Global Protect VPN Client software** is installed on your computer. See links to the instructions below:

WiscVPN - Installing the Palo Alto GlobalProtect Client (WINDOWS)
<https://kb.wisc.edu/page.php?id=91915>

WiscVPN - Installing the Palo Alto GlobalProtect Client (MAC)
<https://kb.wisc.edu/page.php?id=73116>

Configure (add) the SMPH VPN portal address within GlobalProtect

NOTE: This portal address step only needs to be done one time. Once added, the Portal address should be remembered (*in a drop down menu*) for subsequent connections. Once you have performed the steps below, and have added the portal address

		WINDOWS - Screen Shots	MAC - Screen Shots
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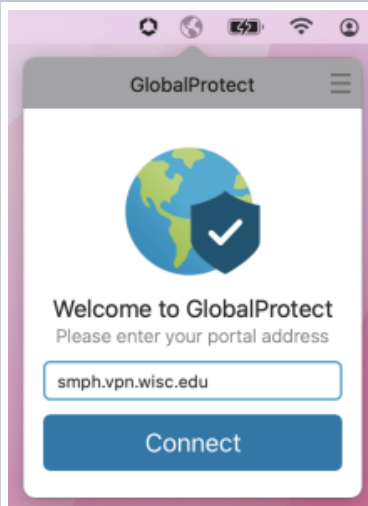
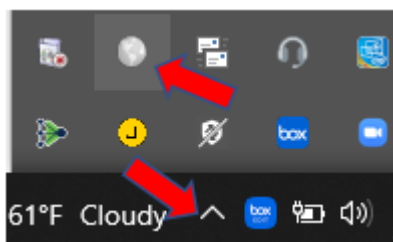
A

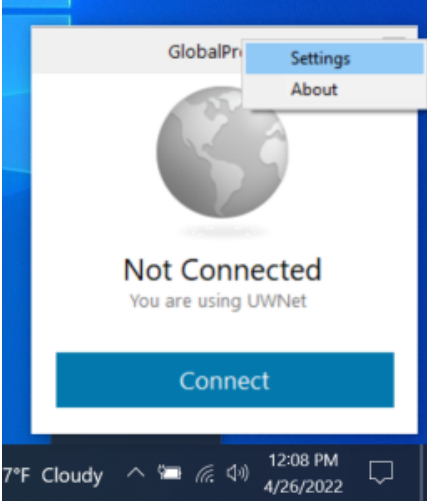
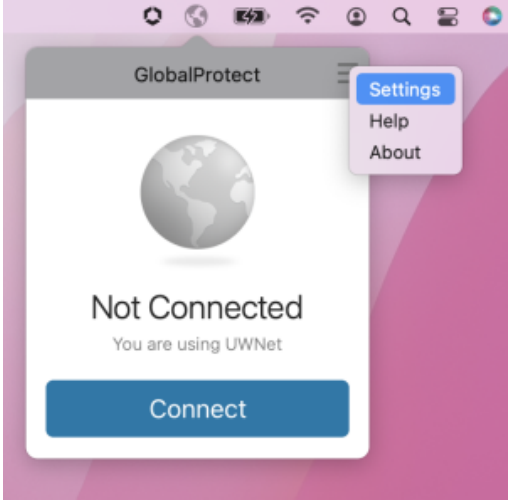
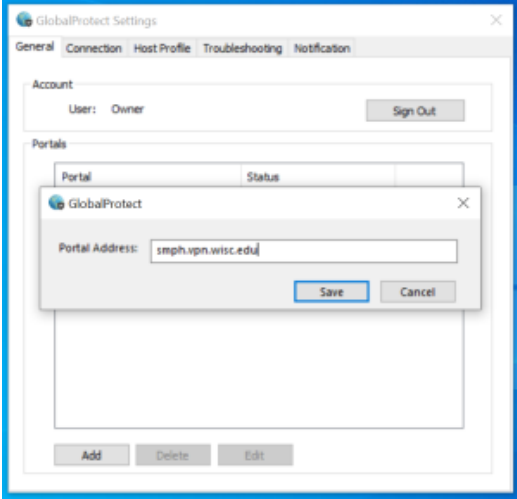
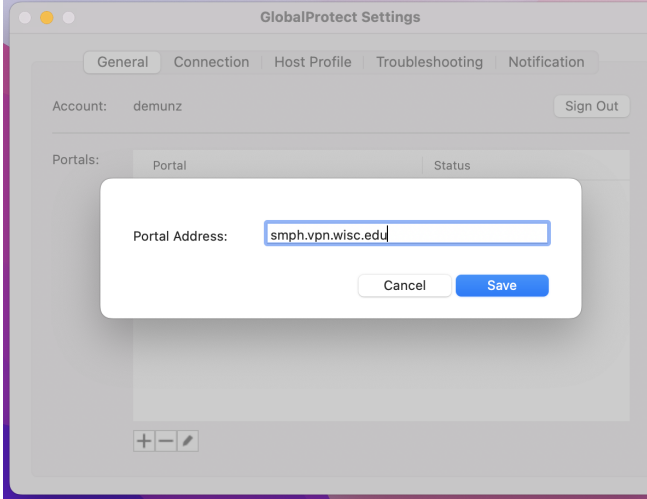
Open
GlobalProtect.

- WIND OWS - Click the *(up arrow)* icon in the System Tray of the taskbar and select the Global Protect icon,

or, see architect the Start Menu for GlobalProtect and open it from there.

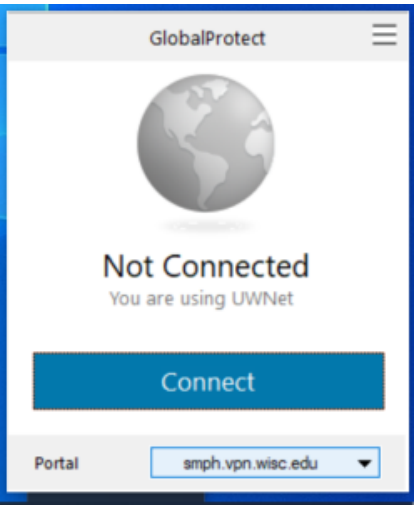
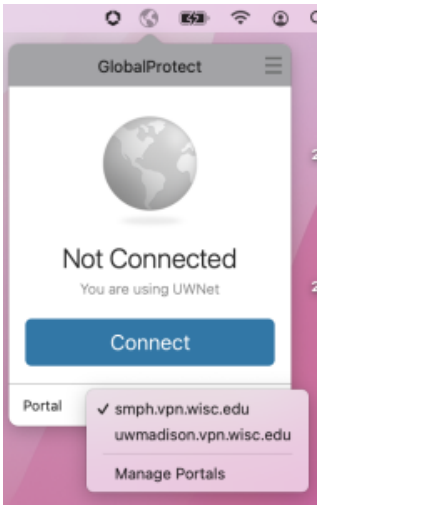
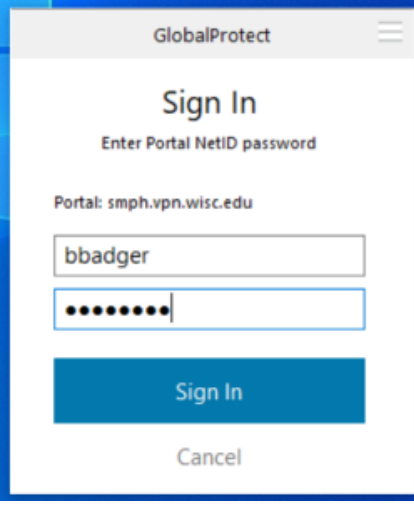
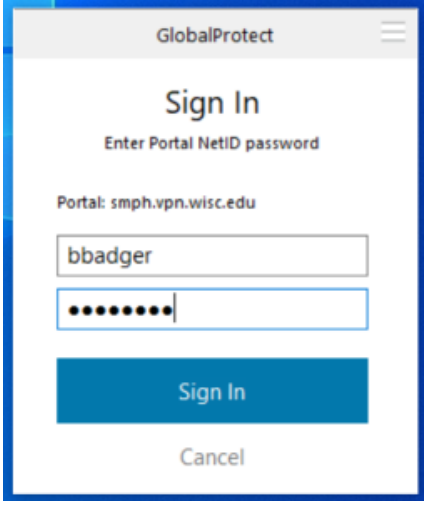
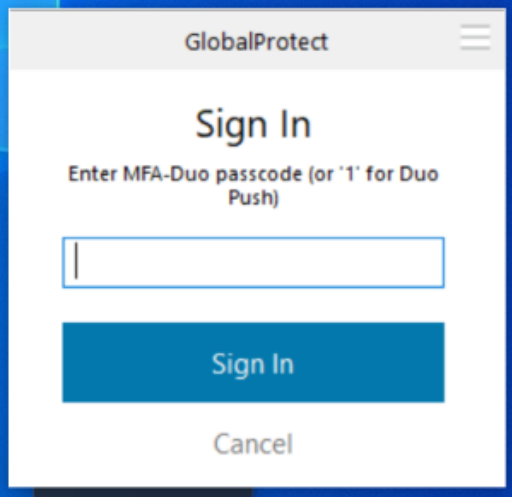
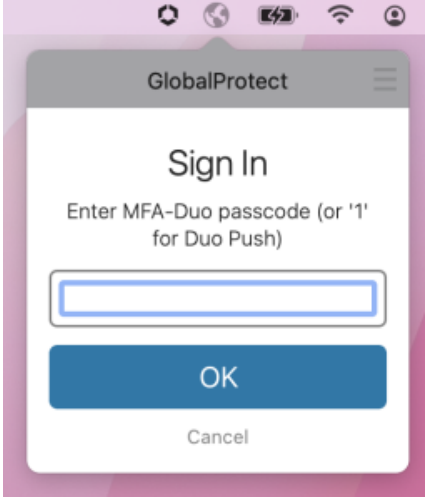
- MAC - Click the Global Protect icon (*top right*) of the Apple Menu bar.

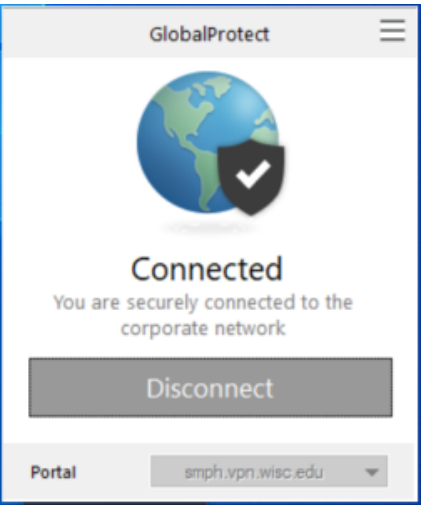
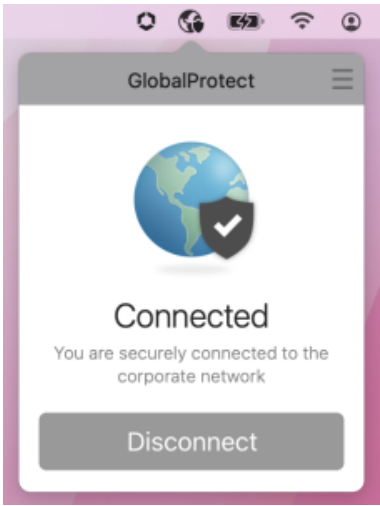


B	<p>At the top right of the GlobalProtect window, click on the three bars to open Settings.</p>		
C	<ul style="list-style-type: none"> In the Portal Address section, click the Add button. Enter smph.vpn.wisc.edu for the Portal Address: Click Save, then close out the window. 		

1. Connecting to SMPH VPN portal

A	<p>Open GlobalProtect.</p> <ul style="list-style-type: none"> WINDOWS - Click the (<i>up arrow</i>) icon in the System Tray of the taskbar and select the GlobalProtect icon, <ul style="list-style-type: none"> or, search the StartMenu for GlobalProtect and open it from there. MAC - Click the GlobalProtect icon (<i>top right</i>) of the Apple Menu bar. 	
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<p>B</p>	<p>Verify the smph.vpn.wisc.edu Portal is selected and click Connect</p> <ul style="list-style-type: none"> NOTE: if only one portal is configured, then the portal down arrow option does not show. 	 <p>The screenshot shows the GlobalProtect application window on a desktop. At the top, it says 'GlobalProtect'. Below that is a globe icon and the text 'Not Connected' and 'You are using UWNet'. A large blue 'Connect' button is in the center. At the bottom, there is a 'Portal' dropdown menu currently showing 'smph.vpn.wisc.edu'.</p>	 <p>The screenshot shows the GlobalProtect application on a mobile device. It displays 'Not Connected' and 'You are using UWNet' with a blue 'Connect' button. A 'Portal' dropdown menu is open, showing a list of portals: 'smph.vpn.wisc.edu' (selected with a checkmark), 'uwmadison.vpn.wisc.edu', and a 'Manage Portals' link at the bottom.</p>
<p>C</p>	<p>Enter your NetID username and password, then click the Sign In button.</p>	 <p>The screenshot shows the 'Sign In' screen on a desktop. It prompts the user to 'Enter Portal NetID password'. The portal is set to 'smph.vpn.wisc.edu'. The username field contains 'bbadger' and the password field is masked with dots. There are 'Sign In' and 'Cancel' buttons at the bottom.</p>	 <p>The screenshot shows the 'Sign In' screen on a mobile device. It prompts the user to 'Enter Portal NetID password'. The portal is set to 'smph.vpn.wisc.edu'. The username field contains 'bbadger' and the password field is masked with dots. There are 'Sign In' and 'Cancel' buttons at the bottom.</p>
<p>D</p>	<p>Enter '1' to send a Duo Push to device, or enter a MFA-DUO passcode generated from your device app.</p>	 <p>The screenshot shows the 'Sign In' screen on a desktop. It prompts the user to 'Enter MFA-Duo passcode (or '1' for Duo Push)'. There is a single-character input field. There are 'Sign In' and 'Cancel' buttons at the bottom.</p>	 <p>The screenshot shows the 'Sign In' screen on a mobile device. It prompts the user to 'Enter MFA-Duo passcode (or '1' for Duo Push)'. There is a single-character input field. There are 'OK' and 'Cancel' buttons at the bottom.</p>

E	GlobalProtect VPN should indicate that it is now Connected to the VPN portal.	 <p>The screenshot shows the GlobalProtect desktop application interface. At the top, the title bar says 'GlobalProtect'. Below it is a logo consisting of a blue globe with a black shield containing a white checkmark. The text 'Connected' is displayed in a large font, followed by 'You are securely connected to the corporate network' in a smaller font. A large grey button labeled 'Disconnect' is centered below the text. At the bottom, there is a 'Portal' section with a dropdown menu currently showing 'smph.vpn.wisc.edu'.</p>	 <p>The screenshot shows the GlobalProtect mobile application interface. The top status bar includes icons for cellular signal, Wi-Fi, battery, and a user profile. The app header is 'GlobalProtect'. The central graphic is the same globe and shield logo. The text 'Connected' is prominently displayed, with 'You are securely connected to the corporate network' underneath. A large grey 'Disconnect' button is positioned at the bottom of the main content area.</p>
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