Video Camera Troubleshooting:

CAMERA COVER

This page was moved to kb.wisc.edu/134136
Click in the link above if you are not automatically redirected in 10 seconds.

If you have a Dell Model - Latitude 7400 and your camera does not show anything, or shows black, it could be the camera's privacy cover/slider is in the <u>cl</u> <u>osed</u> (red dot showing) position.



Please confirm that the camera's privacy cover/slider is in the open (no red dot) position, before using video communication.



Also See:

Latitude 7400: Visual Guide to your computer

https://www.dell.com/support/article/en-us/sln317020/latitude-7400-visual-guide-to-your-computer?lang=en-latitude-7400-visual-guide-to-your-computer.