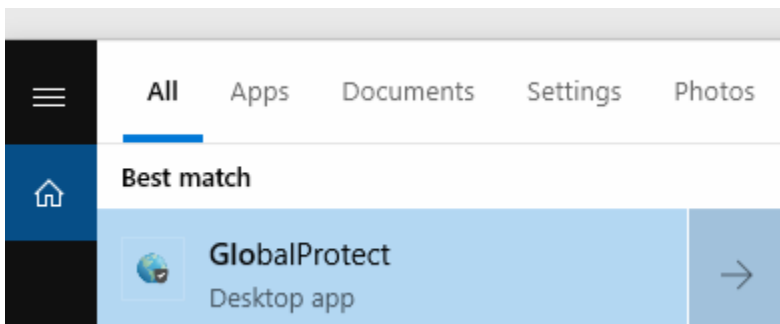


# WiscVPN - Connecting with GlobalProtect from a Windows computer

This page was moved to [kb.wisc.edu/134090](https://kb.wisc.edu/134090)  
Click in the link above if you are not automatically redirected in 10 seconds.

1. Connect to GlobalProtect VPN
  - a. Press the Start Menu and type GlobalProtect, then select GlobalProtect to launch the application.
    - i. If GlobalProtect is not listed, and you are on a work computer, email Shared Services IT at [desktop.support@med.wisc.edu](mailto:desktop.support@med.wisc.edu) to have GlobalProtect installed. GlobalProtect is installed on all Shared Services IT managed computers as standard software.
    - ii. If GlobalProtect is not listed, and you are on a personal computer, see <https://kb.wisc.edu/91915> for download and installation instructions.



- b. If you are asked for a **portal address**, enter [uwmadison.vpn.wisc.edu](https://uwmadison.vpn.wisc.edu)

**For PHS, PHI, and SHOW use: [smph.vpn.wisc.edu](https://smph.vpn.wisc.edu)**

- c. Press Connect

Verify portal address, enter your NetID and Password, then press Sign In



- d. You should see a Connecting message and then GlobalProtect will disappear

e. If the connection was successful, you will see a blue globe in the System Tray (bottom right of computer). If needed, press the up arrow to show System Tray icons.

f. To disconnect, select the globe to bring up the application and select Disconnect.

