

# Video Camera Troubleshooting:

## CAMERA COVER

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If you have a Dell Model - **Latitude 7400** and your camera does not show anything, or shows black, it could be the camera's **privacy cover/slider** is in the closed (**red dot showing**) position.



Please confirm that the camera's **privacy cover/slider** is in the open (*no red dot*) position, before using video communication.



### Also See:

Latitude 7400: Visual Guide to your computer

<https://www.dell.com/support/article/en-us/sln317020/latitude-7400-visual-guide-to-your-computer?lang=en>