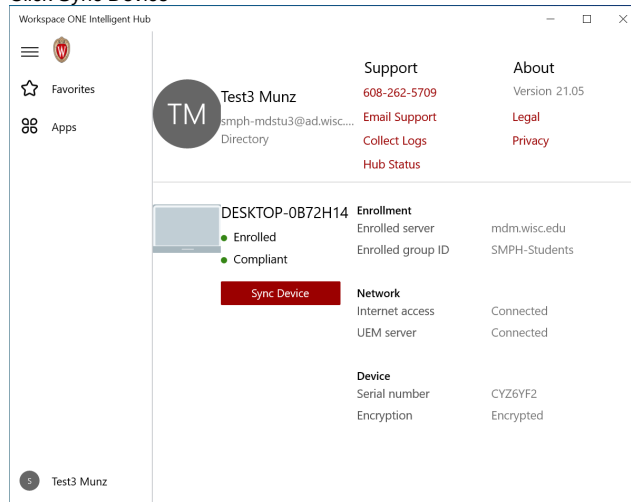


Student Workspace ONE offline Troubleshooting

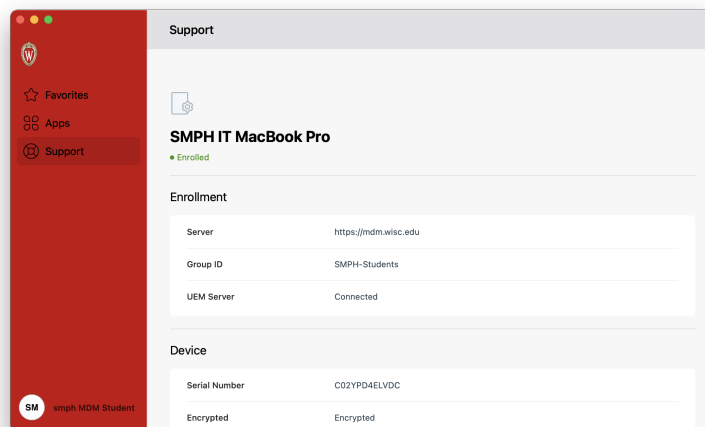
This page was moved to kb.wisc.edu/134310
Click in the link above if you are not automatically redirected in 10 seconds.

- Verify you are connected to the internet
- Verify the Intelligent Hub client in the system tray
- Launch Workspace ONE Intelligent Hub by double clicking on the system tray icon, or open the "Workspace ONE Intelligent Hub"

- WINDOWS - Click on your name at the bottom
 - verify Network status as connected
 - Click Sync Device



- MAC - Click on Support
 - verify device says **Enrolled**



- Sync Device form System Tray

