Lab Bookmarks for New Employees

- **Customer Portal** for submitting tickets (*Click **NETID button** before logging in*) https://jira.med.wisc.edu/servicedesk/customer/user/login?destination=portals

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- SMPH IT Shared Services Overview:
https://docs.google.com/presentation/d/1TyGwa7vBv6do104SjkoOjw2FG3ybIII7/edit?usp=sharing&ouid=100988652382354885635&rtpof=true&sd=true

- **Ordering Process** for IT Purchases and Recommended Lab Computers (requests should come from Lab P.I. or Lab Manager) https://confluence.med.wisc.edu/x/XoKdAw

- Accessing your **Research Drive** when you are away from the office from a **PC** (LABS) -
https://confluence.med.wisc.edu/x/hADPAQ

- Accessing your **Research Drive** when you are away from the office from a **Mac** (LABS) -
https://confluence.med.wisc.edu/x/lADPAQ

- Adding a **Lab Printer** on a personal **Mac** (LABS)
https://confluence.med.wisc.edu/x/N4C0

- Adding a **Lab Printer** on a personal **PC** (LABS) **(No Longer Supported) (See this article as an alternative):**
https://confluence.med.wisc.edu/x/oogwBQ

- Accessing your SMPH **Windows desktop** when you are away from the office from **Windows**
https://confluence.med.wisc.edu/x/3oG2AQ(will be available when onboarding is finished)

- Accessing your SMPH **Windows desktop** when you are away from the office from a **Mac**
https://confluence.med.wisc.edu/x/QYK2AQ(will be available when onboarding is finished)

- Accessing your SMPH **Mac desktop** when you are away from the office from a **Mac** (or PC)
https://confluence.med.wisc.edu/x/WIK2AQ(will be available when onboarding is finished)

- Azure Remote Lab PC Access
https://confluence.med.wisc.edu/x/oogwBQ

- **Remote** Working and Learning - **Tools** to Access Campus Resources Remotely -
https://kb.wisc.edu/helpdesk/page.php?id=10038

- Campus Licensed **Software** *(Work vs Personal licensing Options listed within)*
https://it.wisc.edu/services/software/

- Obtaining a **Graphpad** Prism license through Campus
https://forms.gle/899YdWiC7UJsAB6u8

- Obtaining a **FlowJo** license through Campus
https://cancer.wisc.edu/research/resources/flow/flowjo/

- Obtaining an **Endnote** license through Campus
https://www.library.wisc.edu/researchsupport/collecting-organizing-analyzing-information/citation-managers/endnote/

- UW Madison **Electronic Lab Notebook** Use
https://eln.wisc.edu/

- Gaining **temporary administrator rights for Lab PCs** when software needs to be installed:
https://confluence.med.wisc.edu/x/DoDjAg

-Gaining **temporary administrator rights for Lab Macs** when software needs to be installed:
https://confluence.med.wisc.edu/x/LYQwBQ

- Changing GlobalProtect to **SMPH VPN (PC)**
https://confluence.med.wisc.edu/x/A4OdAw

-Changing GlobalProtect to **SMPH VPN (Mac)**
https://confluence.med.wisc.edu/x/3IKdAw