

Add a Network Printer to a Mac

To print from personally owned computers, you must be first connected to the VPN and run the lab drives script.

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Obtaining the UW Campus VPN: <https://kb.wisc.edu/helpdesk/90370> (download and connect)

Obtain the lab drive script and connect with it via the instructions here: <https://confluence.med.wisc.edu/x/IADPAQ> (download and connect)

This process is the same for a personal Mac or a lab/group owned Mac. **Once you have connected with the VPN and run the Lab Drives script**, follow the steps below

1. From the Apple Menu select System Preferences..., then choose Printers & Scanners. (**Note, OS Ventura 13 users will go to Apple Menu > System Settings > Printers & Scanners, "Add Printer"**)
2. Click the + symbol.
3. A window will pop up, right click (Ctrl-Click) at the top area of the toolbar and click on Customize Toolbar..., click on Advanced and drag the gear symbol up into a blank area of the toolbar.

blocked URL

blocked URL

4. Click on the newly added Advanced icon and enter (the URL needs to match the name of the printer exactly):
 - a. **For Type:** Click the dropdown and select **LPD/LPR Host or Printer**
 - b. **For Device:** Leave as **"Another Device"**
 - c. **For URL:** You are going to use the format indicated in the screenshot below which will look like something like this: `lpd://smph-prn.ad.wisc.edu/smph-wimr2-hall-color-HP-452dn` where the `lpd` is the protocol, the `prn` portion is our IT print server, and the portion after the last slash is the name of YOUR lab printer (obtain from IT)
 - d. **For Name:** Once the URL field is fully typed out, give the computer a minute and watch for the swirling icon on the bottom. When it looks like the window is no longer loading, type in a name for the printer that makes sense for you, such as "Johnson Lab Printer HP Color". This will be the display name of the printer when you go to print to it.
 - e. **For Location:** Put in the physical location of the printer as best possible
 - f. **For Use:** You can leave this as "Generic PostScript Printer". Note* some non-HP printers may require us to assist you with downloading a specific Driver for the printer but most should use this.
 - g. Click add, and if the printer is duplex (can print double-sided), select this on the next screen when prompted. Can click OK after this.
 - h. Now double-click on the printer on the left-hand side of the Printers & Scanners menu, Click on the "Printer" menu on the toolbar up above and select "Print Test Page". If the printer gets stuck after a few minutes on "ready to print" and does not ultimately advance, you may have made a typo when adding it. If this is the case, go back into the printer menu, select the printer, select the minus to delete it, and walk through the process again.

The screenshot shows the 'Add Printer' window in macOS. At the top, there are three window control buttons and a toolbar with icons for printer, network, and a gear (Advanced). The main area contains several fields:

- Type:** A dropdown menu set to 'LPD/LPR Host or Printer'.
- Device:** A dropdown menu set to 'Another Device'.
- URL:** A text field containing 'lpd://smph-prn.ad.wisc.edu/smph-wimr2-champman-lab-hall-bw-hp4250'.
- Name:** A text field containing 'Chapman Hall BW Printer'.
- Location:** A text field containing 'WIMR II 9th floor'.
- Use:** A dropdown menu set to 'Generic PostScript Printer'.

Below the 'Use' field, there is a small note: 'The selected printer software isn't from the manufacturer and may not let you use all the features of your printer.' At the bottom right, there is an 'Add' button. A question mark icon is visible in the bottom left corner.



*On a personal computer, the drive mapping script **MUST** be run first.*

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