

Battery Health Status Check - Dell Laptop

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In situations where the battery on your Dell laptop does not hold a charge, or battery life seems short. Use the below instructions to perform a quick battery health status check in the BIOS.

- Starting from the computer being powered off, turn on the computer and immediately start repeatedly tapping the **F2 key**.
 - When you see the text *"preparing to enter setup..."* (upper right corner), that is when you can stop tapping F2.
 - You should be in the BIOS menu shortly after that.
 - Once in the BIOS Menu, look under **Settings - General**, select **Battery Information**.
 - Verify the battery health information as shown in the screenshot below.
- [blocked URL](#)
- Report the finding to your IT department.
 - If needed, the battery can be replaced under warranty (*if laptop is new enough*)

OR

- A departmental purchase can be made through the Shop@UW+ Dell punchout.

Also see:

How to Check Battery Health Status on Dell Laptops

<https://www.dell.com/support/kbdoc/en-us/000124397/how-to-check-battery-health-status-on-dell-laptops>



Related articles

- [Battery Replacement - Dell Laptop - Purchase instructions](#)
- [Battery Health Status Check - Dell Laptop](#)
- [TEM - Check Battery Health](#)