Add 4th Floor HSLC Canon Copier/Printers - MacOS

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Steps for adding the three main 4th floor HSLC Canon Copier/Printers to a SMPH managed MacOS computer.

Note: Before performing the steps below, be sure to be on wired HSLC network or wi-fi and VPN through GlobalProtect

HSLC-4100-Canon5760i HSLC-4100-Canon5760i HSLC-4289-Canon5760i

STEP 1 INSTALL PRINTER DRIVER

Download the corresponding model printer driver:

Canon imageRUNNER ADVANCE DX C5760i - Product Support https://www.usa.canon.com/internet/portal/us/home/support/details/copiers-mfps-fax-machines/multifunction-copiers/imagerunner-advance-dx-c5760

Under Drivers & Downloads

Select the Operating System from drop down.

(often it will recognize which OS you have and auto select the correct one)

Under Recommended Driver click the SELECT button, then click DOWNLOAD.

(Example: For macOS Catalina v10.15 - UFRII_v10.19.9_Mac.zip)

Unzip, and install, the newly downloaded printer driver.

STEP 2 ADD PRINTERS

Download and run the following HSLC 4th Floor printer install package:

Printer-HSLC-4thFloor-5760.pkg

(SMPH Shared Services IT can provide a link to download the printer package)

If prompted, you may need to go to System Preferences > Security Settings to ALLOW the program to install

STEP 3 ADD PRINT CODES

Add the Departmental Print Code to each printer.

Open System Preferences - Printers & Scanners

Select HSLC-4100-Canon5760i (left side menu)

Click Options & Supplies - Utility - Open Printer Utility

Under the User Management: drop down menu, choose Department ID Management

Add the departmental code in the Department ID: field, leave the PIN: field blank

(If you do not know your department's print code, inquire with SMPH Shared Services IT)

Click Save Settings, then close out the window.

Repeat above steps for each of the other printers.

(HSLC-4100-Canon5760i, and HSLC-4289-Canon5760i)

Once the print codes have been configured, you should be able to send print jobs to the printers.