

Connecting to SMPH VPN for Students

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Before beginning the configuration steps below, please verify that the **Global Protect VPN Client software** is installed on your computer. See links to the instructions below:

WiscVPN - Installing the Palo Alto GlobalProtect Client (WINDOWS)
<https://kb.wisc.edu/page.php?id=91915>

WiscVPN - Installing the Palo Alto GlobalProtect Client (MAC)
<https://kb.wisc.edu/page.php?id=73116>

Configure (add) the SMPH VPN portal address within GlobalProtect

NOTE: This portal address step only needs to be done one time. Once added, the Portal address should be remembered (*in a drop down menu*) for subsequent connections. Once you have performed the steps below, and have added the portal address

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| | | WINDOWS - Screen Shots | MAC - Screen Shots |
|--|--|------------------------|--------------------|

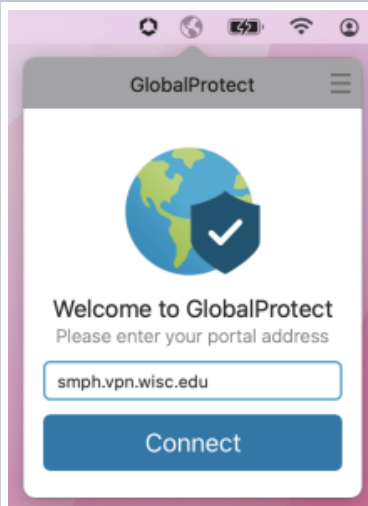
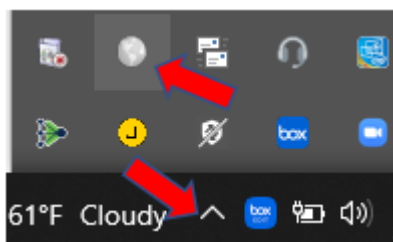
A

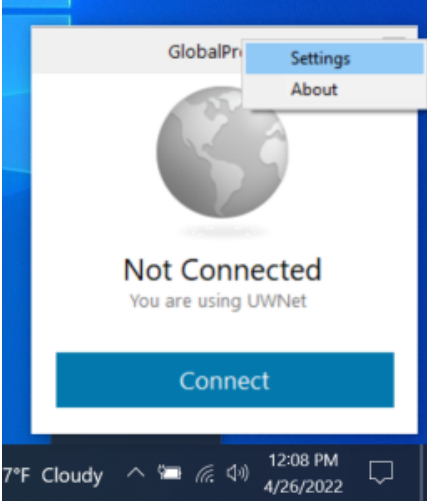
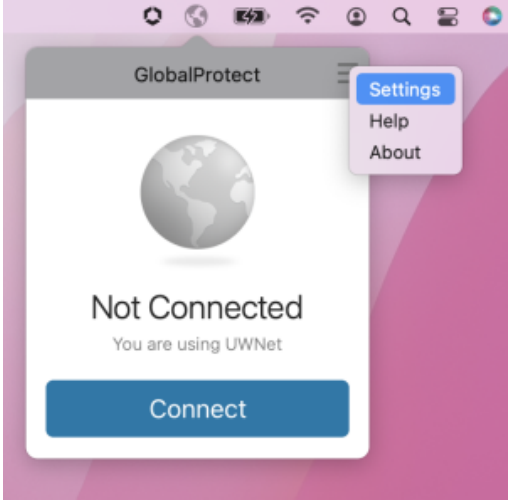
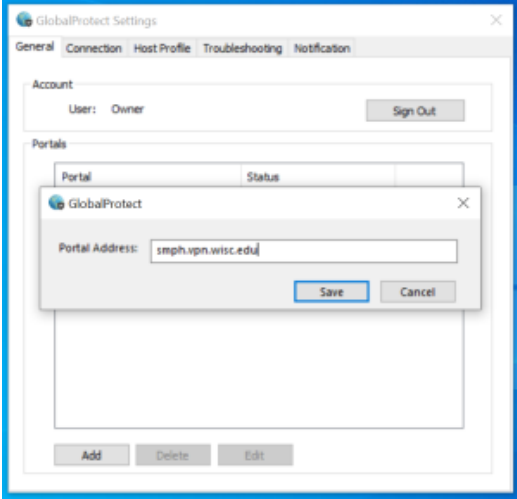
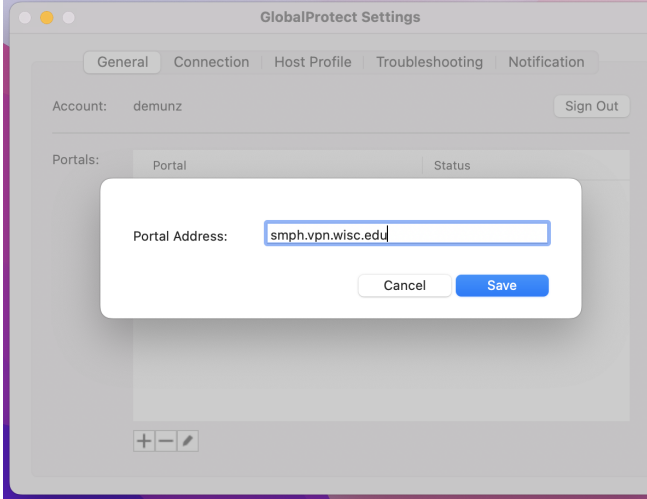
Open
GlobalProtect.

- WIND OWS - Click the *(up arrow)* icon in the System Tray of the taskbar and select the Global Protect icon,

or, see architect the Start Menu for GlobalProtect and do pen it from there.

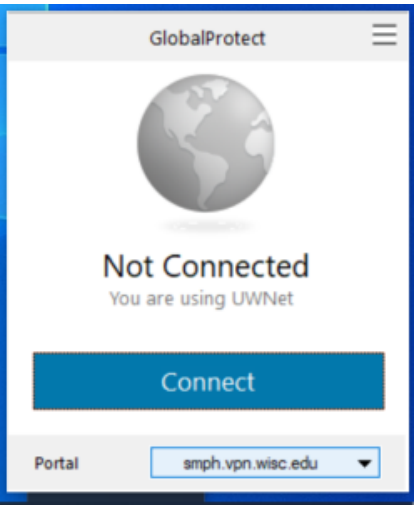
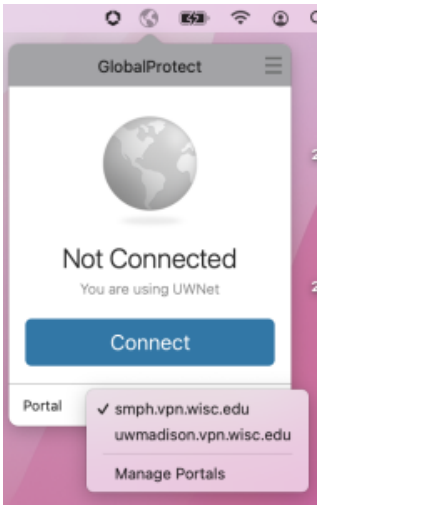
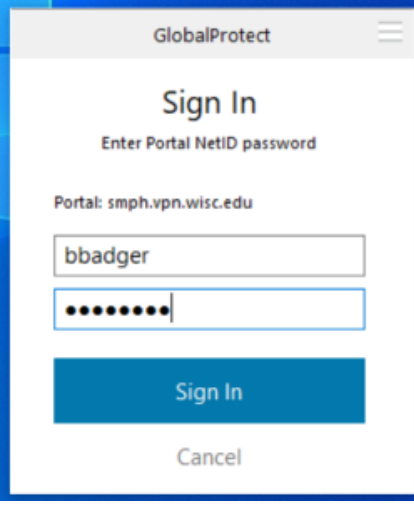
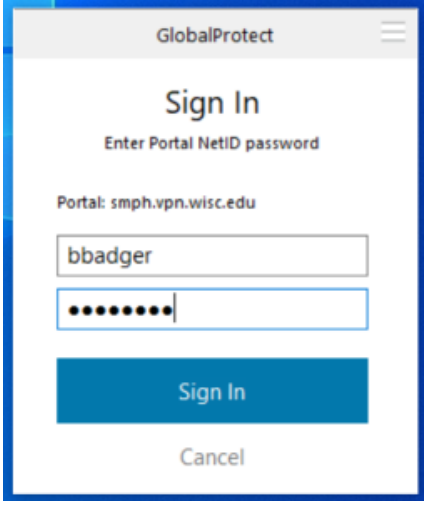
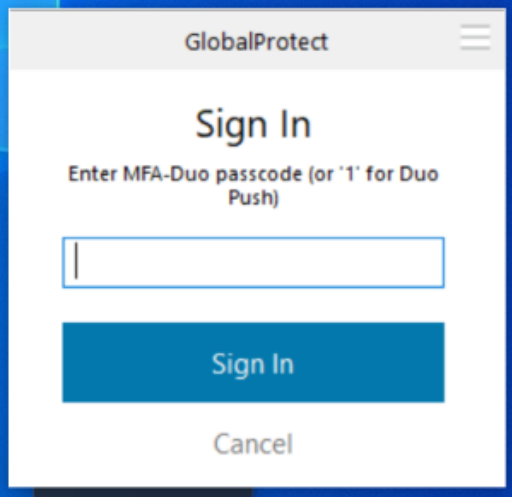
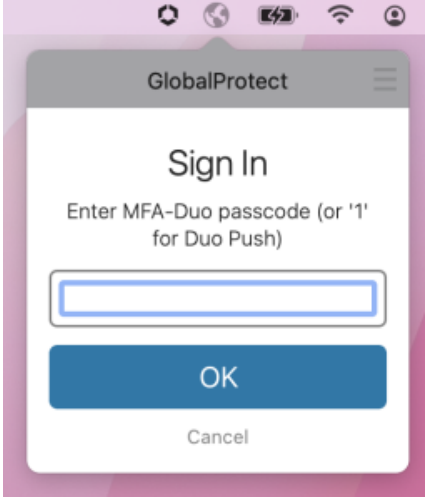
- MAC - Click the Global Protect icon (*top right*) of the Apple Menu bar.

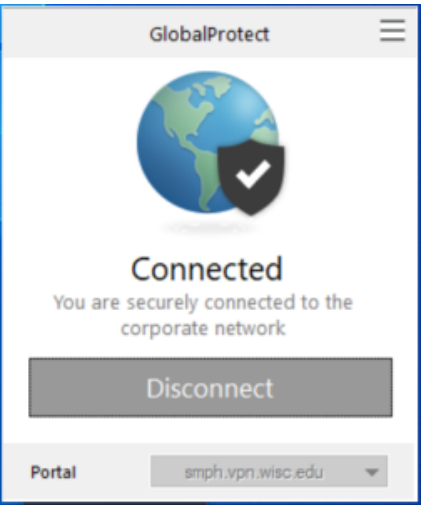
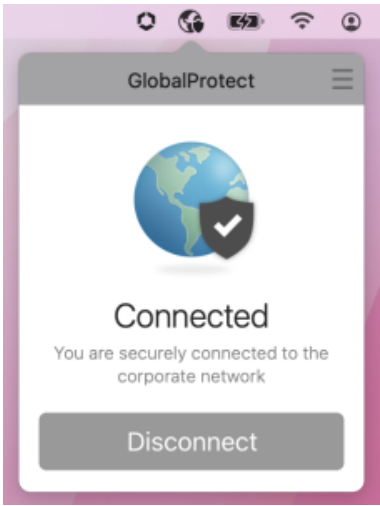


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| <p>B</p> | <p>At the top right of the GlobalProtect window, click on the three bars to open Settings.</p> |  |  |
| <p>C</p> | <ul style="list-style-type: none"> ▪ In the Portal Address section, click the Add button. ▪ Enter smph.vpn.wisc.edu for the Portal Address: ▪ Click Save, then close out the window. |  |  |

1. Connecting to SMPH VPN portal

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| <p>A</p> | <p>Open GlobalProtect.</p> <ul style="list-style-type: none"> • WINDOWS - Click the (<i>up arrow</i>) icon in the System Tray of the taskbar and select the GlobalProtect icon, <ul style="list-style-type: none"> ◦ or, search the StartMenu for GlobalProtect and open it from there. • MAC - Click the GlobalProtect icon (<i>top right</i>) of the Apple Menu bar. | |
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| <p>B</p> | <p>Verify the smph.vpn.wisc.edu Portal is selected and click Connect</p> <ul style="list-style-type: none"> NOTE: if only one portal is configured, then the portal down arrow option does not show. |  <p>The screenshot shows the GlobalProtect application window on a desktop. It displays a globe icon, the text 'Not Connected' and 'You are using UWNet'. A large blue 'Connect' button is centered. At the bottom, there is a 'Portal' dropdown menu currently showing 'smph.vpn.wisc.edu'.</p> |  <p>The screenshot shows the GlobalProtect application on a mobile device. It displays 'Not Connected' and 'You are using UWNet'. A blue 'Connect' button is visible. Below it, a 'Portal' dropdown menu is open, showing a list of portals: 'smph.vpn.wisc.edu' (selected with a checkmark), 'uwmadison.vpn.wisc.edu', and a 'Manage Portals' link at the bottom.</p> |
| <p>C</p> | <p>Enter your NetID username and password, then click the Sign In button.</p> |  <p>The screenshot shows the 'Sign In' screen on a desktop. It prompts the user to 'Enter Portal NetID password'. The 'Portal' is set to 'smph.vpn.wisc.edu'. There are two input fields: the first contains the username 'bbadger', and the second contains a masked password of ten dots. A blue 'Sign In' button and a 'Cancel' link are at the bottom.</p> |  <p>The screenshot shows the 'Sign In' screen on a mobile device. It prompts the user to 'Enter Portal NetID password'. The 'Portal' is set to 'smph.vpn.wisc.edu'. There are two input fields: the first contains the username 'bbadger', and the second contains a masked password of ten dots. A blue 'Sign In' button and a 'Cancel' link are at the bottom.</p> |
| <p>D</p> | <p>Enter '1' to send a Duo Push to device, or enter a MFA-DUO passcode generated from your device app.</p> |  <p>The screenshot shows the 'Sign In' screen on a desktop during the MFA step. It prompts the user to 'Enter MFA-Duo passcode (or '1' for Duo Push)'. There is a single input field with a cursor. A blue 'Sign In' button and a 'Cancel' link are at the bottom.</p> |  <p>The screenshot shows the 'Sign In' screen on a mobile device during the MFA step. It prompts the user to 'Enter MFA-Duo passcode (or '1' for Duo Push)'. There is a single input field with a cursor. A blue 'OK' button and a 'Cancel' link are at the bottom.</p> |

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| E | GlobalProtect VPN should indicate that it is now Connected to the VPN portal. |  <p>The image shows a desktop window titled "GlobalProtect". Inside the window, there is a logo consisting of a blue globe with a black shield containing a white checkmark. Below the logo, the text "Connected" is displayed in a large font, followed by "You are securely connected to the corporate network" in a smaller font. A large grey button labeled "Disconnect" is centered below the text. At the bottom of the window, there is a "Portal" label and a dropdown menu showing "smph.vpn.wisc.edu".</p> |  <p>The image shows a mobile application interface for "GlobalProtect". At the top, there is a status bar with various icons. Below it, the app title "GlobalProtect" is visible. The main content area features the same globe and shield logo as the desktop version. Below the logo, the text "Connected" is displayed in a large font, followed by "You are securely connected to the corporate network" in a smaller font. A large grey button labeled "Disconnect" is centered below the text.</p> |
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