

Connecting to SMPH VPN for Students

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Before beginning the configuration steps below, please verify that the **Global Protect VPN Client software** is installed on your computer. See links to the instructions below:

WiscVPN - Installing the Palo Alto GlobalProtect Client (WINDOWS)
<https://kb.wisc.edu/page.php?id=91915>

WiscVPN - Installing the Palo Alto GlobalProtect Client (MAC)
<https://kb.wisc.edu/page.php?id=73116>

Configure (add) the SMPH VPN portal address within GlobalProtect

NOTE: This portal address step only needs to be done one time. Once added, the Portal address should be remembered (*in a drop down menu*) for subsequent connections. Once you have performed the steps below, and have added the portal address

		WINDOWS - Screen Shots	MAC - Screen Shots
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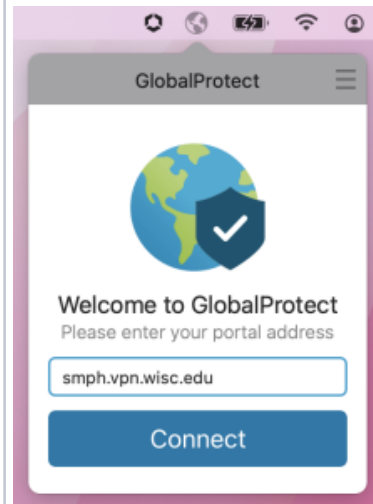
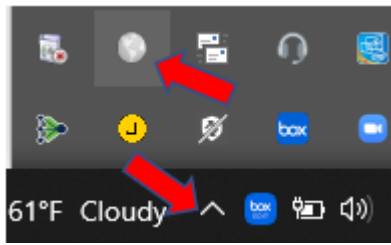
A

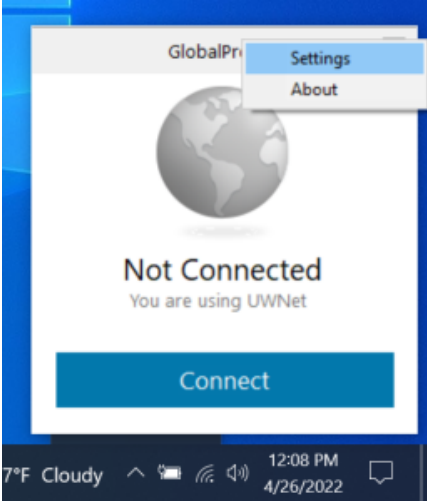
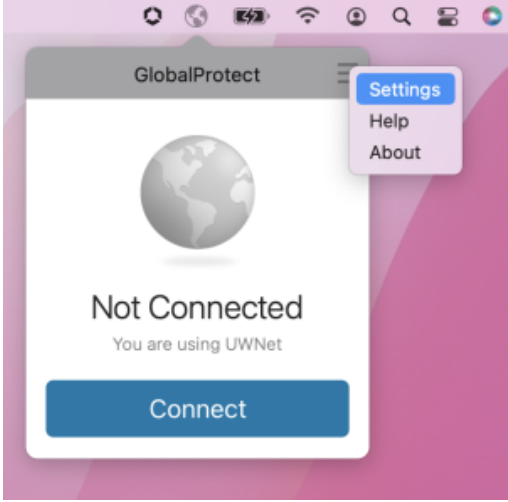
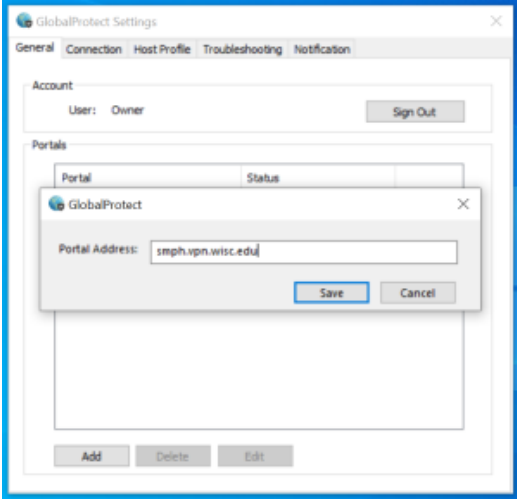
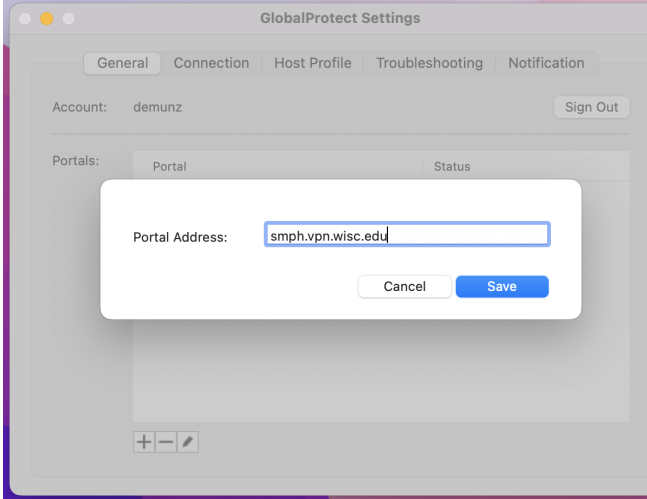
Open
GlobalProtect.

- WIND OWS - Click the *(up arrow)* icon in the System Tray of the taskbar and select the Global Protect icon,

or, see architect the Start Menu for GlobalProtect and do open it from there.

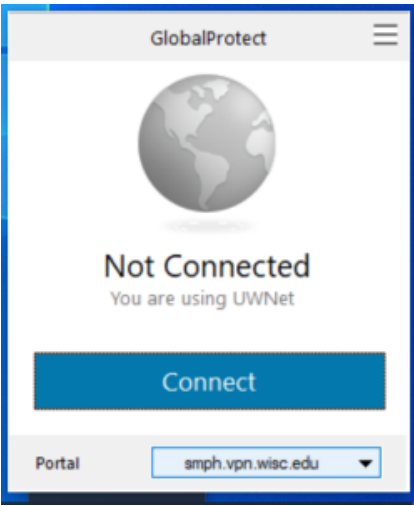
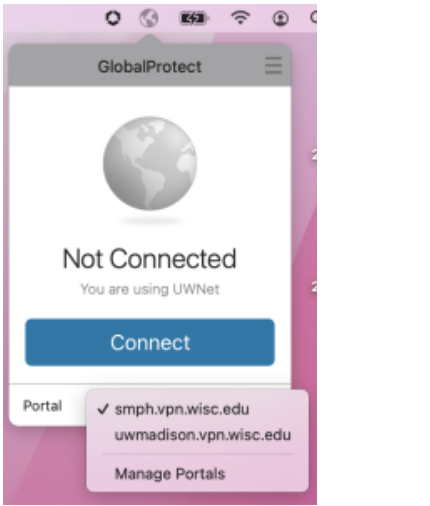
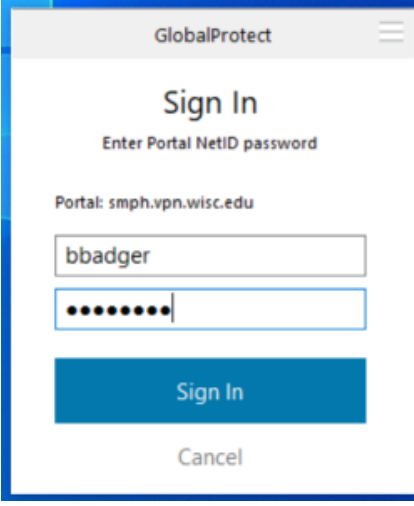
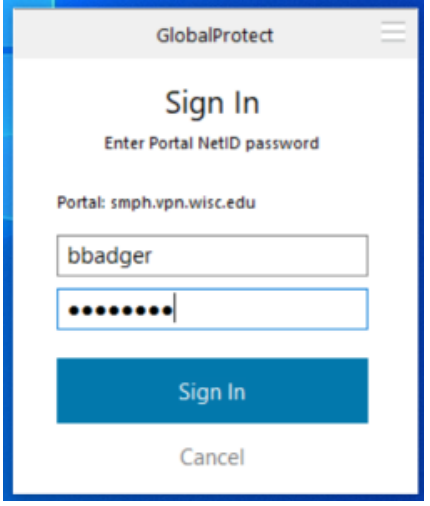
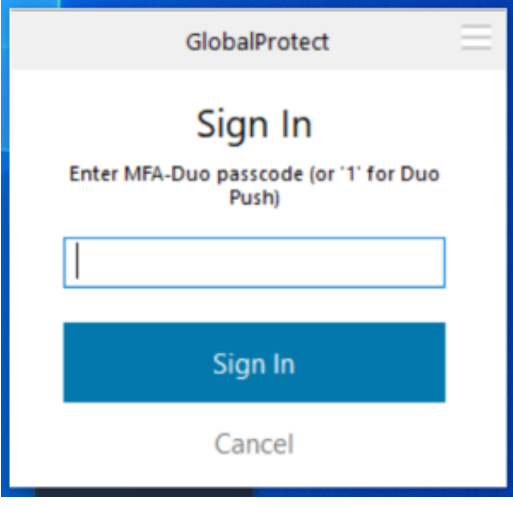
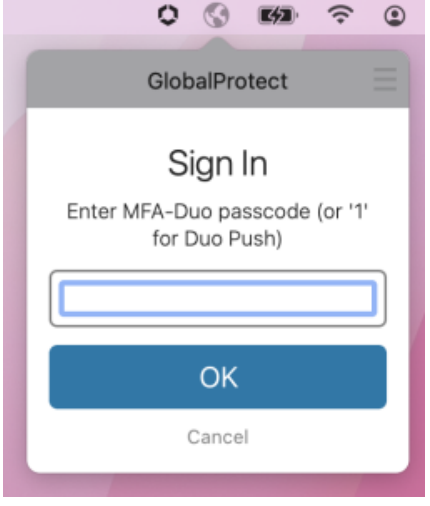
- MAC - Click the Global Protect icon (*top right*) of the Apple Menu bar.

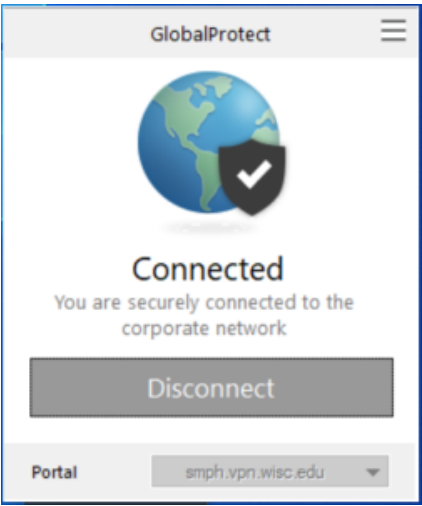
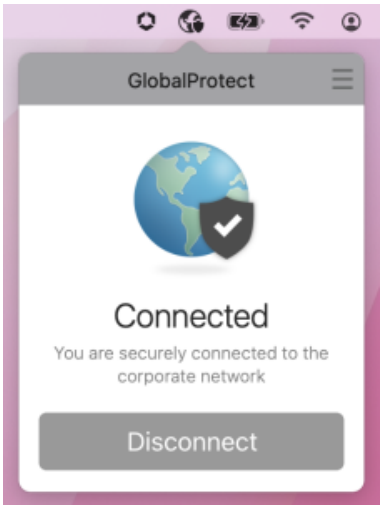


B	At the top right of the GlobalProtect window, click on the three bars to open Settings.		
C	▪ In the Portal Address section, click the Add button. ▪ Enter smph.vpn.wisc.edu for the Portal Address: ▪ Click Save, then close out the window.		

1. Connecting to SMPH VPN portal

A	Open GlobalProtect. • WINDOWS - Click the (<i>up arrow</i>) icon in the System Tray of the taskbar and select the GlobalProtect icon, ◦ or, search the StartMenu for GlobalProtect and open it from there. • MAC - Click the GlobalProtect icon (<i>top right</i>) of the Apple Menu bar.	
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B	Verify the smph.vpn.wisc.edu Portal is selected and click Connect NOTE: if only one portal is configured, then the portal down arrow option does not show.		
C	Enter your NetID username and password, then click the Sign In button.		
D	Enter '1' to send a Duo Push to device, or enter a MFA-DUO passcode generated from your device app.		

E	GlobalProtect VPN should indicate that it is now Connected to the VPN portal.	 A desktop screenshot of the GlobalProtect VPN application interface. The title bar is light gray with the text "GlobalProtect" and a hamburger menu icon. The main content area has a white background. At the top center is a blue globe icon with a black shield containing a white checkmark. Below this, the word "Connected" is displayed in a large, bold, black font. Underneath, the text "You are securely connected to the corporate network" is shown in a smaller black font. A large, gray rectangular button with the text "Disconnect" is centered below the text. At the bottom, there is a light gray bar with the word "Portal" on the left and a dropdown menu on the right showing "smph.vpn.wisc.edu".	 A mobile screenshot of the GlobalProtect VPN application interface. The status bar at the top shows various icons including a refresh button, a globe, a battery level indicator, a Wi-Fi signal, and a user profile icon. The app's header is a dark gray bar with "GlobalProtect" and a hamburger menu icon. The main content area has a white background. It features the same globe and shield icon as the desktop version. Below the icon, the word "Connected" is in a large, bold, black font, followed by the text "You are securely connected to the corporate network" in a smaller black font. A large, gray rectangular button with the text "Disconnect" is centered at the bottom of the main content area.
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