GlobalProtect - Connecting on Windows PC

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Click the "Show hidden icons" section (up arrow, right side of taskbar) and select the GlobalProtect icon (white globe symbol).



Click the Connect button.



• Enter your NetID Credentials, then click the Sign In button.



Type in a Fob generated passcode, or enter the number 1 for Duo Push, then click the Sign In button.



You should now be connected to the VPN portal.



Check the box next to "Do not show this again", if you'd like to stop the Welcome message from popping up, each time you connect to the VPN.



• IF ? you get prompted for an update, click Yes. (Short on time? Close window to skip update)



After a short pause, you should get another update prompt, click Yes.



- GlobalProtect should now update (may take a couple minutes) in the background.
- After the update completes, you will need to login and re-connect the VPN again.

Also see:

GlobalProtect VPN - Switching to the SMPH VPN Portal (Windows OS) https://confluence.med.wisc.edu/x/FwA-B