Jira Customer portal view

This page was moved to kb.wisc.edu/134054 Click in the link above if you are not automatically redirected in 10 seconds.

There are two ways to access the customer portal

1. By clicking on the hyperlink in the email:

OASIS-3426 OASIS NOTIFY: Inactive user has been disabled: Vo, Kevin Bao Hoan 🔉 🛽

BRANDON D DIETZ (Jira) <oasishelp@med.wisc.edu> to me 👻

Reply above this line.

BRANDON D DIETZ added you as a participant.

View request Turn off this request's notifications This is Shared with oasishelp@med.wisc.edu and brandonddietz@gmail.com. SMPH Support, powered by Jira Service Management, sent you this message

This will take you directly to that tickets view.

2. Got to the URL https://jira.med.wisc.edu/servicedesk/customer/user/login?destination=portals and log in using netid.

Log in		
Password		
Log in	NetID Login	
🕑 Keep me	logged in	
Forgot your	password?	
Sign up for a	n account	

On the top right click the request button to view all your requests to Jira.

	My request All request
SMPH Support / OASIS / OASIS-3426 OASIS NOTIFY: Inactive user has been disabled: Vo, Kevin B	ao Hoan
Comment on this request	FENDING CLOSE
Activity	Shared with
Your request status changed to Pending Close . 25/Msy/22 837 AM LATEST	Casishelp@med.wisc.edu Cbasishelp@med.wisc.edu Cbasishelp@med.wisc.edu
Details 25/May/22 8:34 AM	Remove
Description Kewin Bao Hoan Vo attempted to log in. This account has been disabled because it wa inactive for 722 days. Accounts are disabled per school policy if they are inactive long than 450 days. The previous role was Disabled.	
Use this link to reactivate the account: https://ww.oasisscheduling.com/ua/e1899c3db30cc2cb	
On-line Access to Student	

This view will show all the tickets you are associated with.

Open r	equests	~	Created by me	~	Any request	type	 Search for request 	ts	Q
Гуре	Reference	Summary				Service project	Status	Requester	
Ļ	APPSUPPORT- 1273	RE: MEDIC	powerform question			Application Support	WAITING FOR SUPPORT	BRANDON D DIETZ	
Ļ	APPSUPPORT- 1272	RE: MEDIC	powerform question			Application Support	WAITING FOR SUPPORT	BRANDON D DIETZ	
Ļ	APPSUPPORT- 1264	RE: Cancel	8:50 student for 5/10			Application Support	WAITING FOR SUPPORT	BRANDON D DIETZ	
Ļ	APPSUPPORT- 1262	RE: Secure log	Box request #1797 for Brandon Die	z/MEDi	: Clinic Call	Application Support	WAITING FOR SUPPORT	BRANDON D DIETZ	
-	APPSUPPORT- 1260	RE: Can thi	s be put into Docusign?			Application Support	WAITING FOR SUPPORT	BRANDON D DIETZ	
-	APPSUPPORT- 1256	RE: Create	LS Events			Application Support	WAITING FOR SUPPORT	BRANDON D DIETZ	
	DESKTOP-22838	Secure box	folder request			Shared Services IT	WAITING FOR CUSTOMER	BRANDON D DIETZ	
3	DESKTOP-19824	Jira project	linking email - Brandon Dietz			Shared Services IT	WAITING FOR CUSTOMER	BRANDON D DIETZ	
$\textcircled{\baselinetwidth}{\b$	SYSOPS-467	Jira email a	uthentication error			System Operations	WAITING FOR SUPPORT	BRANDON D	

Click onto a ticket to view all the comments and add a new one,

Convert on this r	scueet_	WATER AND GRADE
		 Dan't natify me
		Share
Details 24May/229	21 PM	Shared with
Description His		Control D DIET
	as DocuSign was down.	Daturgest@wisc.ek
I tried the link again	and it allowed me to submit the MEDIC agreement forms.	TAMN SHAH
	n://ndl.docurign.net/Wender/PowerFormSigning.asps? 9db3-3269-42be-bf54-9128b6xd4058berri-ina58bacct+9837487 1d325adb28v+2	Renove 4-
Lan help with any through Docusign it	edits to the form or workflow. We can set up a meeting to talk error.	
through Docusign it		
through Docusign it	67°E.	
through Docusign it	67°E.	
Here are the current	ers. recipients for the MEDIC clinic agreement:	
Here are the current	ers. recipients for the MIDIC clinic agreement:	
Here are the current	ers. recipients for the MEDIC clinic agreement:	