

# Jira Customer portal view

This page was moved to [kb.wisc.edu/134054](https://kb.wisc.edu/134054)  
Click in the link above if you are not automatically redirected in 10 seconds.

There are two ways to access the customer portal

1. By clicking on the hyperlink in the email:

OASIS-3426 OASIS NOTIFY: Inactive user has been disabled: Vo, Kevin Bao Hoan »

**BRANDON D DIETZ (Jira)** <oasishelp@med.wisc.edu>  
to me ▾

Reply above this line.

BRANDON D DIETZ added you as a participant.

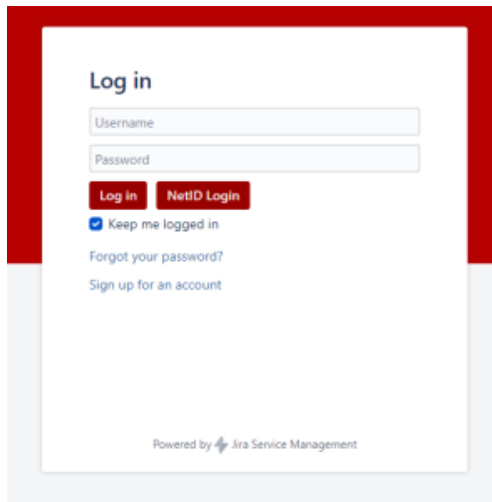
[View request](#) · [Turn off this request's notifications](#)

This is shared with [oasishelp@med.wisc.edu](mailto:oasishelp@med.wisc.edu) and [brandonddietz@gmail.com](mailto:brandonddietz@gmail.com).

SMPH Support, powered by [Jira Service Management](#), sent you this message.

This will take you directly to that tickets view.

2. Got to the URL <https://jira.med.wisc.edu/servicedesk/customer/user/login?destination=portals> and log in using netid.



Log in

Username


Password

Log in NetID Login

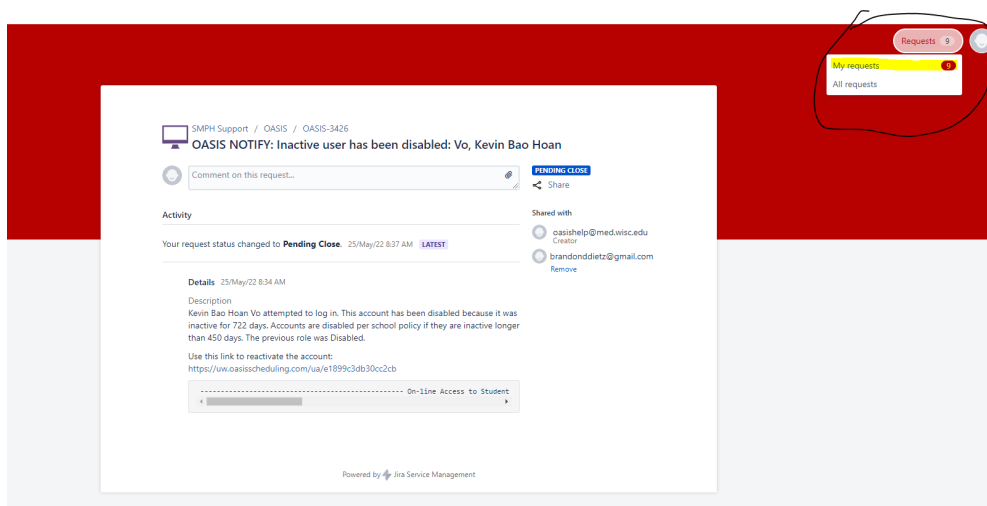
☒ Keep me logged in

[Forgot your password?](#)

[Sign up for an account](#)

Powered by  Jira Service Management

On the top right click the request button to view all your requests to Jira.



This view will show all the tickets you are associated with.

SMPH Support  
Requests

Open requests Created by me Any request type Search for requests

Type	Reference	Summary	Service project	Status	Requester
Computer	APPSUPPORT-1273	RE: MEDIC powerform question	Application Support	WAITING FOR SUPPORT	BRANDON D DIETZ
Computer	APPSUPPORT-1272	RE: MEDIC powerform question	Application Support	WAITING FOR SUPPORT	BRANDON D DIETZ
Computer	APPSUPPORT-1264	RE: Cancel 8:50 student for 5/10	Application Support	WAITING FOR SUPPORT	BRANDON D DIETZ
Computer	APPSUPPORT-1262	RE: Secure Box request #1797 for Brandon Dietz/MEDIC Clinic Call log	Application Support	WAITING FOR SUPPORT	BRANDON D DIETZ
Computer	APPSUPPORT-1260	RE: Can this be put into DocuSign?	Application Support	WAITING FOR SUPPORT	BRANDON D DIETZ
Computer	APPSUPPORT-1256	RE: Create LS Events	Application Support	WAITING FOR SUPPORT	BRANDON D DIETZ
Help	DESKTOP-22838	Secure box folder request	Shared Services IT	WAITING FOR CUSTOMER	BRANDON D DIETZ
Help	DESKTOP-19824	Jira project linking email - Brandon Dietz	Shared Services IT	WAITING FOR CUSTOMER	BRANDON D DIETZ
Help	SYSOPS-467	Jira email authentication error	System Operations	WAITING FOR SUPPORT	BRANDON D DIETZ

1-9 of 9

Click onto a ticket to view all the comments and add a new one,

