

# Connecting to SMPH VPN for Students

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Before beginning the configuration steps below, please verify that the **Global Protect VPN Client software** is installed on your computer. See links to the instructions below:

WiscVPN - Installing the Palo Alto GlobalProtect Client (WINDOWS)  
<https://kb.wisc.edu/page.php?id=91915>

WiscVPN - Installing the Palo Alto GlobalProtect Client (MAC)  
<https://kb.wisc.edu/page.php?id=73116>

## Configure (add) the SMPH VPN portal address within GlobalProtect

**NOTE:** This portal address step only needs to be done one time. Once added, the Portal address should be remembered (*in a drop down menu*) for subsequent connections. Once you have performed the steps below, and have added the portal address

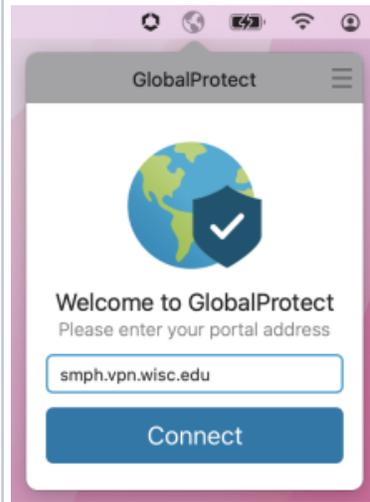
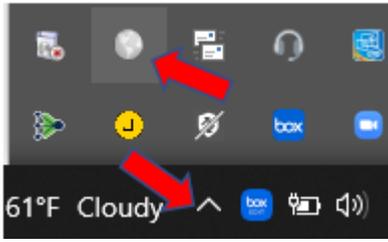
	<b>WINDOWS - Screen Shots</b>	<b>MAC - Screen Shots</b>
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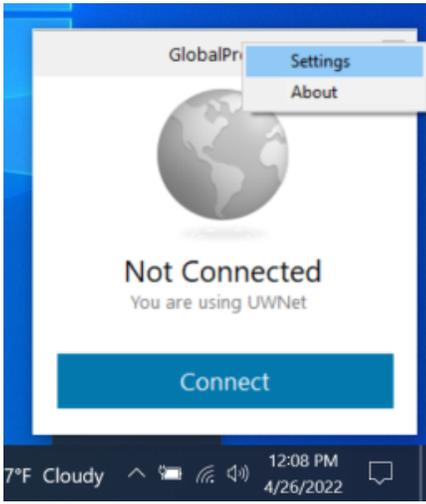
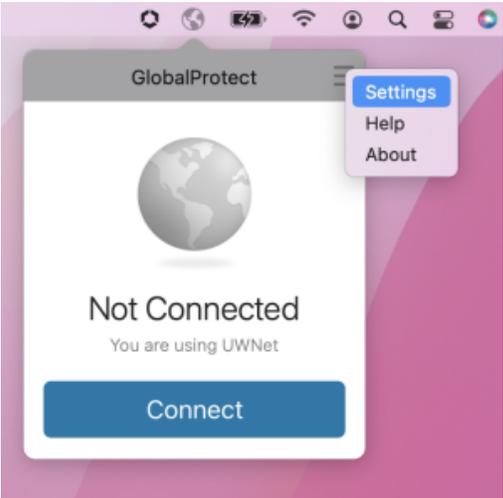
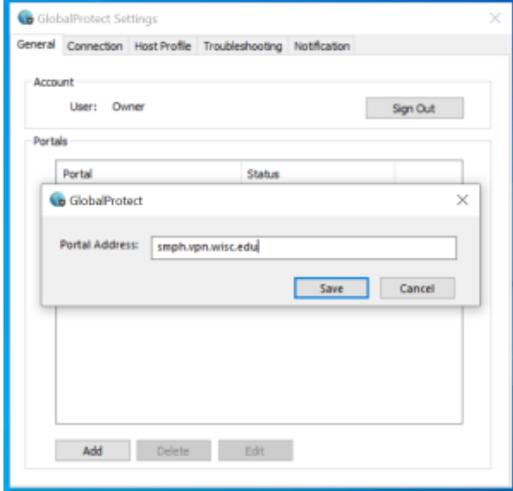
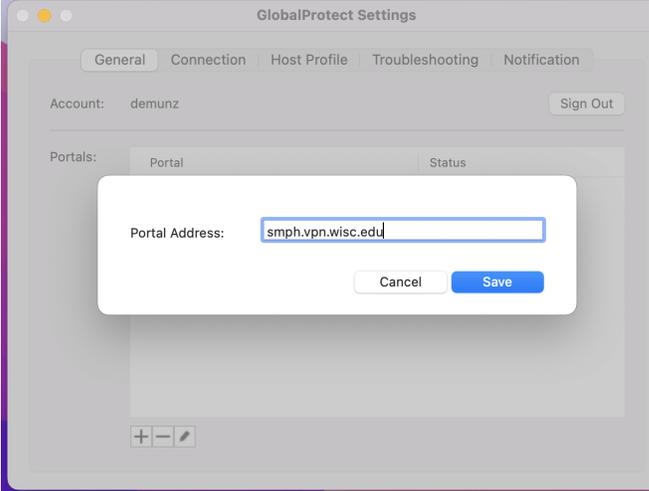
A

Open GlobalProtect.

- WIND OWS - Click the (up arrow) icon in the System Tray of the taskbar and select the Global Protect icon,
  - or, see architect the Start Menu for GlobalProtect and open it from there.

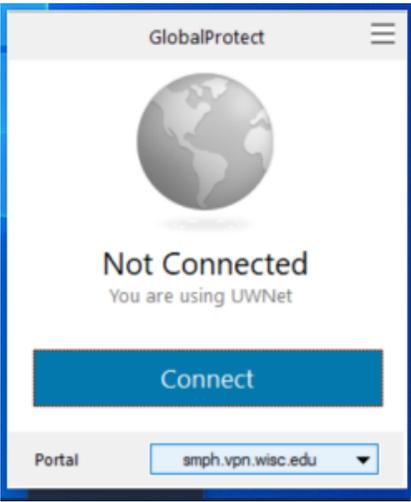
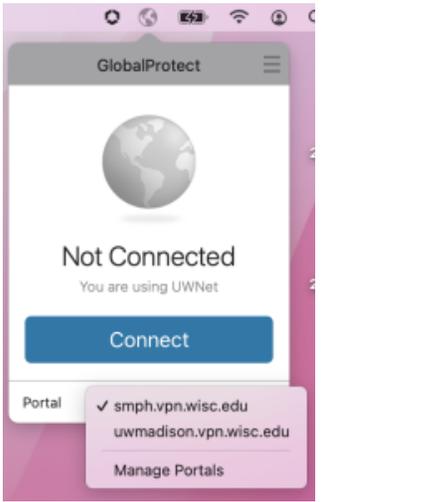
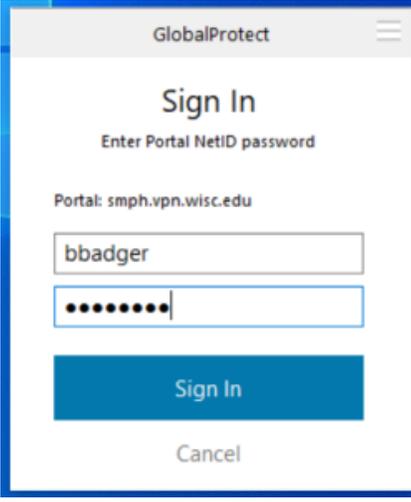
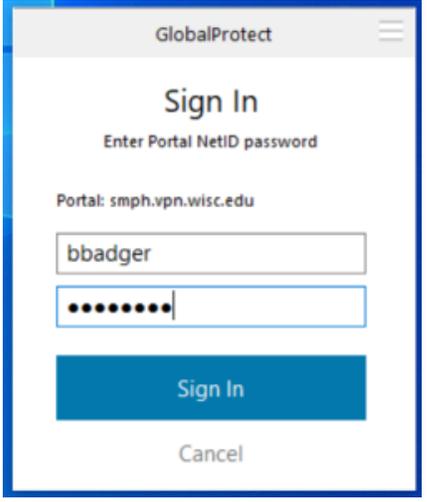
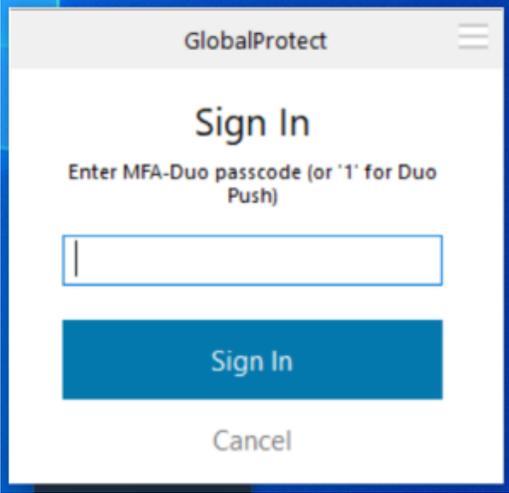
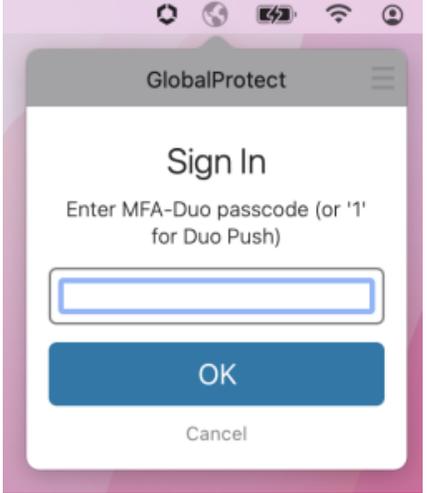
- MAC - Click the Global Protect icon (top right) of the Apple Menu bar.



<p><b>B</b> At the top right of the GlobalProtect window, click on the three bars to open <b>Settings</b>.</p>		
<p><b>C</b></p> <ul style="list-style-type: none"> <li>In the <b>Portal Address</b> section, click the <b>Add</b> button.</li> <li>Enter <b>smph.vpn.wisc.edu</b> for the Portal Address:</li> <li>Click <b>Save</b>, then close out the window.</li> </ul>		

1. Connecting to SMPH VPN portal

<p><b>A</b> Open GlobalProtect.</p> <ul style="list-style-type: none"> <li>WINDOWS - Click the (up arrow) icon in the System Tray of the taskbar and select the GlobalProtect icon, <ul style="list-style-type: none"> <li>or, search the StartMenu for GlobalProtect and open it from there.</li> </ul> </li> <li>MAC - Click the GlobalProtect icon (top right) of the Apple Menu bar.</li> </ul>		
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<p><b>B</b> Verify the <a href="https://smph.vpn.wisc.edu">smph.vpn.wisc.edu</a> Portal is selected and click Connect</p> <ul style="list-style-type: none"> <li>NOTE: if only one portal is configured, then the portal down arrow option does not show.</li> </ul>		
<p><b>C</b> Enter your NetID username and password, then click the Sign In button.</p>		
<p><b>D</b> Enter '1' to send a Duo Push to device, or enter a MFA-DUO passcode generated from your device app.</p>		

E

GlobalProtect VPN should indicate that it is now Connected to the VPN portal.

