

# Connecting to SMPH VPN for Students

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Before beginning the configuration steps below, please verify that the **Global Protect VPN Client software** is installed on your computer. See links to the instructions below:

WiscVPN - Installing the Palo Alto GlobalProtect Client (WINDOWS)  
<https://kb.wisc.edu/page.php?id=91915>

WiscVPN - Installing the Palo Alto GlobalProtect Client (MAC)  
<https://kb.wisc.edu/page.php?id=73116>

## Configure (add) the SMPH VPN portal address within GlobalProtect

**NOTE:** This portal address step only needs to be done one time. Once added, the Portal address should be remembered (*in a drop down menu*) for subsequent connections. Once you have performed the steps below, and have added the portal address

		WINDOWS - Screen Shots	MAC - Screen Shots
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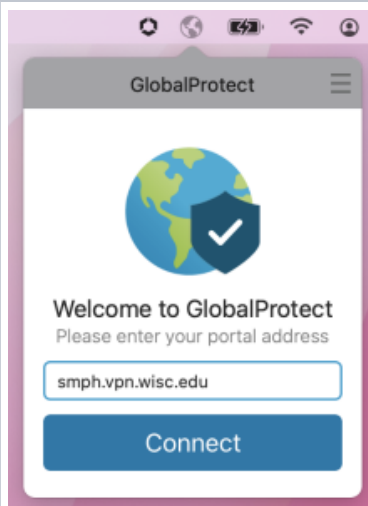
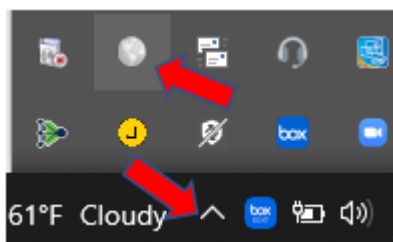
A

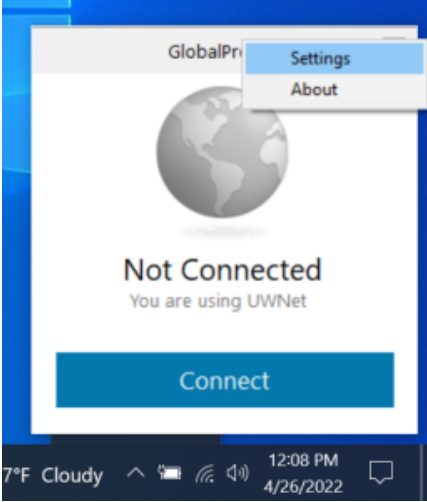
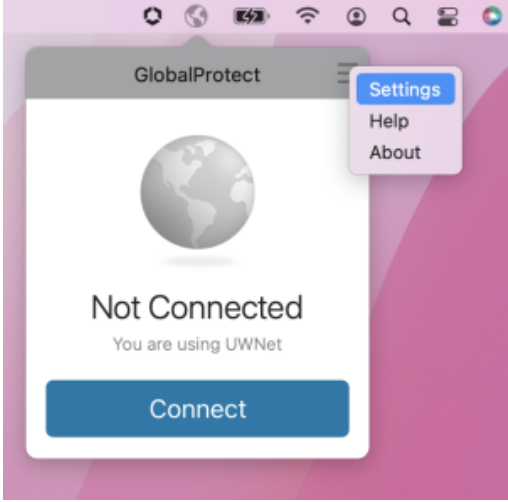
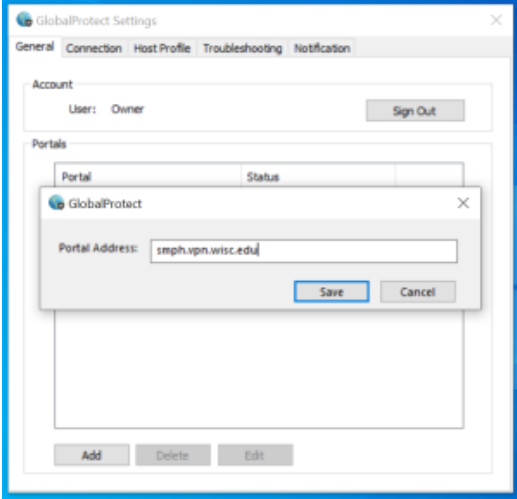
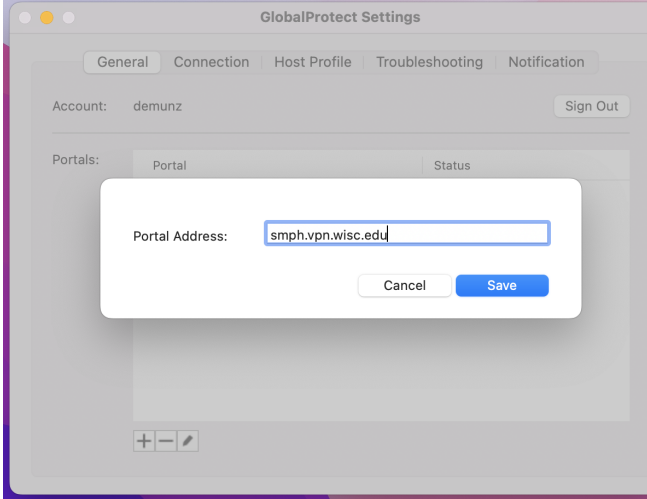
Open  
GlobalProtect.

- WIND OWS - Click the *(up arrow)* icon in the System Tray of the taskbar and select the Global Protect icon,

or, see architect the Start Menu for Global Protect and do pen it from there.

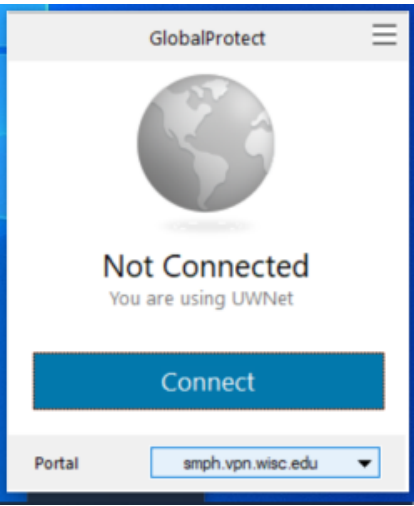
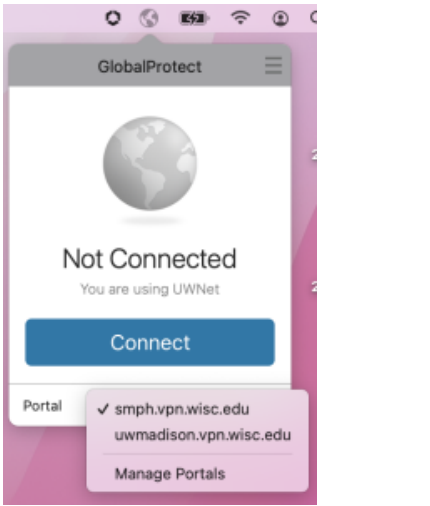
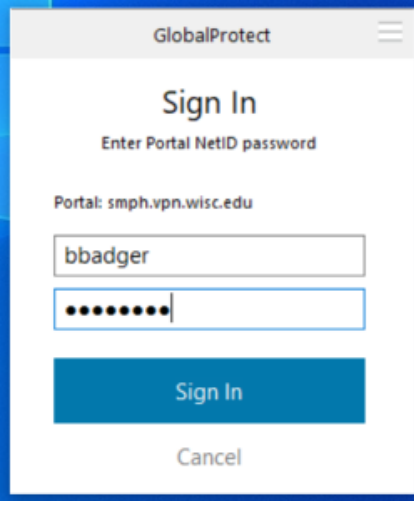
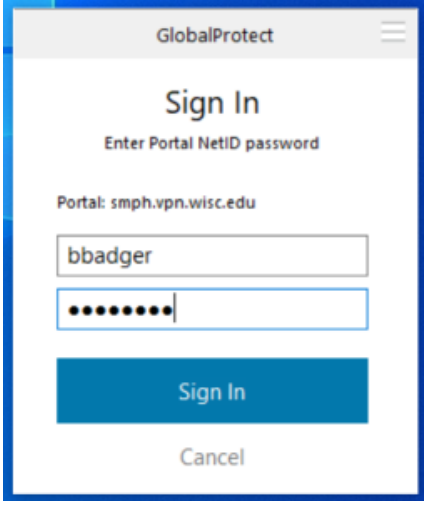
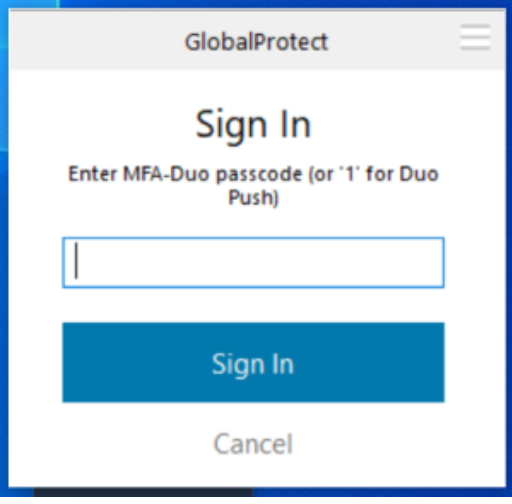
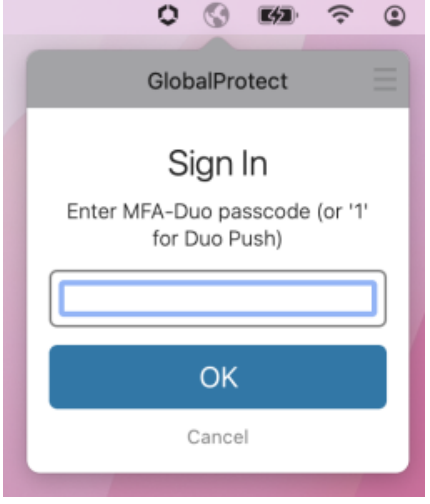
- MAC - Click the Global Protect icon (*top right*) of the Apple Menu bar.

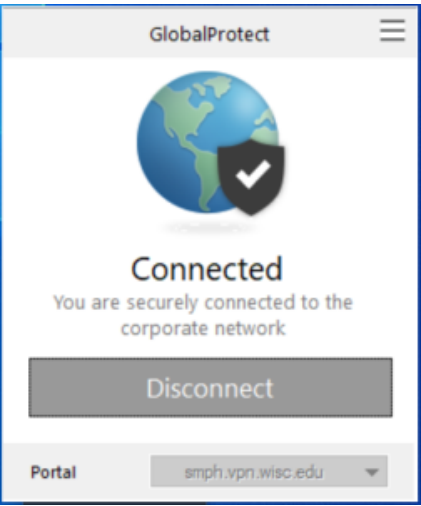
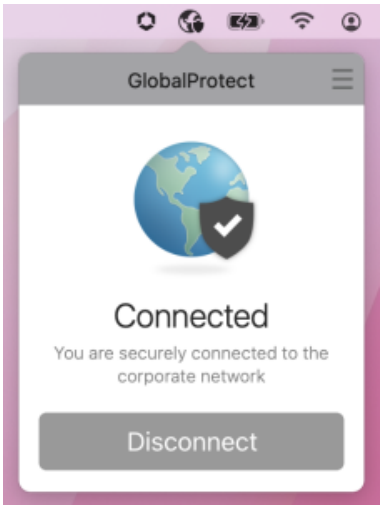


B	<p>At the top right of the GlobalProtect window, click on the three bars to open <b>Settings</b>.</p>		
C	<ul style="list-style-type: none"> <li>▪ In the <b>Portal Address</b> section, click the <b>Add</b> button.</li> <li>▪ Enter <b>smph.vpn.wisc.edu</b> for the Portal Address:</li> <li>▪ Click <b>Save</b>, then close out the window.</li> </ul>		

#### 1. Connecting to SMPH VPN portal

A	<p>Open GlobalProtect.</p> <ul style="list-style-type: none"> <li>• WINDOWS - Click the (<i>up arrow</i>) icon in the System Tray of the taskbar and select the GlobalProtect icon,             <ul style="list-style-type: none"> <li>◦ or, search the StartMenu for GlobalProtect and open it from there.</li> </ul> </li> <li>• MAC - Click the GlobalProtect icon (<i>top right</i>) of the Apple Menu bar.</li> </ul>	
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<p><b>B</b></p>	<p>Verify the <a href="https://smph.vpn.wisc.edu">smph.vpn.wisc.edu</a> Portal is selected and click Connect</p> <ul style="list-style-type: none"> <li>NOTE: if only one portal is configured, then the portal down arrow option does not show.</li> </ul>	 <p>The screenshot shows the GlobalProtect application window on a desktop. At the top, it says 'GlobalProtect'. Below that is a globe icon and the text 'Not Connected' and 'You are using UWNet'. A large blue 'Connect' button is in the center. At the bottom, there is a 'Portal' dropdown menu with 'smph.vpn.wisc.edu' selected.</p>	 <p>The screenshot shows the GlobalProtect application on a mobile device. It displays 'Not Connected' and 'You are using UWNet' with a blue 'Connect' button. A 'Portal' dropdown menu is open, showing 'smph.vpn.wisc.edu' as the selected option, with 'uwmadison.vpn.wisc.edu' listed below it. A 'Manage Portals' link is at the bottom of the dropdown.</p>
<p><b>C</b></p>	<p>Enter your NetID username and password, then click the Sign In button.</p>	 <p>The screenshot shows the 'Sign In' screen on a desktop. It prompts the user to 'Enter Portal NetID password'. The 'Portal' is set to 'smph.vpn.wisc.edu'. The username field contains 'bbadger' and the password field is masked with dots. A blue 'Sign In' button and a 'Cancel' link are at the bottom.</p>	 <p>The screenshot shows the 'Sign In' screen on a mobile device. It prompts the user to 'Enter Portal NetID password'. The 'Portal' is set to 'smph.vpn.wisc.edu'. The username field contains 'bbadger' and the password field is masked with dots. A blue 'Sign In' button and a 'Cancel' link are at the bottom.</p>
<p><b>D</b></p>	<p>Enter '1' to send a Duo Push to device, or enter a MFA-DUO passcode generated from your device app.</p>	 <p>The screenshot shows the 'Sign In' screen on a desktop. It prompts the user to 'Enter MFA-Duo passcode (or '1' for Duo Push)'. There is an empty input field for the passcode. A blue 'Sign In' button and a 'Cancel' link are at the bottom.</p>	 <p>The screenshot shows the 'Sign In' screen on a mobile device. It prompts the user to 'Enter MFA-Duo passcode (or '1' for Duo Push)'. There is an empty input field for the passcode. A blue 'OK' button and a 'Cancel' link are at the bottom.</p>

<b>E</b>	GlobalProtect VPN should indicate that it is now Connected to the VPN portal.	 A desktop application window titled "GlobalProtect" with a hamburger menu icon in the top right. The main content area features a globe icon with a checkmark inside a shield, followed by the text "Connected" and "You are securely connected to the corporate network". Below this is a large grey button labeled "Disconnect". At the bottom, there is a "Portal" label and a dropdown menu showing "smph.vpn.wisc.edu".	 A mobile application interface titled "GlobalProtect" with a hamburger menu icon in the top right. The main content area features a globe icon with a checkmark inside a shield, followed by the text "Connected" and "You are securely connected to the corporate network". Below this is a large grey button labeled "Disconnect". The interface is framed by a pink border, and the top status bar shows various mobile icons like signal, battery, and Wi-Fi.
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